All-IP Signaling and Traffic Analysis RTP/RTCP/Fax (T.38) Analysis

GL Communications Inc.

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PacketScan[™] All-IP Signaling and Traffic Analysis (5G/4G/3G/2G/VoIP/RTP, RTCP/ Video Analysis)



What the Software does?

- Non-Intrusively capture real time IP traffic across high speed
- Captures, segregates, and monitors packets; perform voice quality testing in real-time over VoIP network
- Wirespeed hardware filtering capability to capture packets of interest
- Non-intrusively capture real-time signaling and traffic packets for infinite time and provide call details of per call and aggregated protocol statistics
- Supports monitoring of 5G networks. It captures, segregates, monitors and collects statistics on all calls over N1N2, N4, N8, N10, N11, N12 and N13 interfaces of the 5G network
- Capable of continuous monitoring of communication over IMS network over SIP, S6a, S6d, S13, Cx/Dx, Gx, Rx, Sh, Gy/Ro interfaces
- Monitors and segregates S1AP, NAS, Diameter and eGTP interfaces, deciphers NAS and decrypts Voice over Long-Term Evolution (VoLTE) calls over Internet Secured Protocol Security (IPSEC)
- Can be deployed as a Probe for a centralized monitoring system with Oracle database



5G and LTE Protocol Analysis





Applications

- Real-time VoIP Traffic Analysis
 - ➤ Analyze 5G Calls
 - > View RTP, SIP, MSRP, H.323, and MEGACO Calls
 - > Trigger on Called and / or Calling Party, Packet Impairments
 - Save .HDL (GL's proprietary format) or .PCAP (Ethereal format) or *.PCAPNG file format
 - Save .WAV time stamped file names
 - Save CDRs
 - > MOS R-factor view quality as the call proceeds
 - > Traffic limited only by hard drive capacity
 - T.38 Fax packets decoding
- Network Monitoring Solutions
 - > Multiple probes can be used for network monitoring
 - CDRs can be exported in a text format to a flat file or a remote computer

- Network Monitoring Solutions (Contd.) -
 - CDRs can also be exported to an Oracle data base
 - Results can be accessed remotely using NetSurveyorWebTM, a simple web browserbased application
- Air Traffic Monitoring Solution
- Gateway Delay Measurement along with our TDM Protocol Analyzer



Main Features

<u>Comprehensive</u> <u>Analysis Tool</u>	 Capture calls in real-time for infinite time non-intrusively Detail Signaling, Audio, Video QoS statistics Call flow graph and Pictorial representation of the statistics Inband/Outband Detection, Wave graph, Audio play back, Audio/Video recording Ability to export Call Data Records of completed calls in CSV file format Complex Filtering and Search capabilities Option to create multiple aggregate column groups and prioritize the groups as per the requirement to display the summary results efficiently Allows the user to automatically create search/filter criteria from the current screen selection Decode support for multi-layer tunneled traffic - GTP, GRE, VXLAN Support export frame summary for tunneled traffic
QOS Parameters and Performance Metrics	 E-model (G.107) based MOS/R-Factor scores Media Delivery Index for video calls H.263, H.264 codec support Jitter, Delay, and Gap for Audio and Video traffic Minimum, maximum, and average Round Trip Delay (RTD) Reports Inband (DTMF & MF) events, Outband events as per RFC 2833 or RFC 4733 events, RTP/RTCP packet count per direction
Triggers and Actions	Captures calls based on filter criteria and performs set of actions for the completed calls such as recording, sending email, extraction of voice or fax traffic file

Communications

Main Features (Contd.)

SIP Registration Details	 Registration statistics and trace messages depicted graphically
As a Probe with Central Monitoring System – NetSurveyorWeb™	 PacketScan[™] can send summary fields, frame octets, status, call detail records, along with traffic summary of captured calls to a central database. NetSurveyorWeb[™] displays the data from the database in a simple web-based browser. It features rich graphics, ladder diagrams, CDRs (Call Data Records), custom report and filter configurations
<u>Single Point</u> <u>Analysis System</u>	 Enhanced to work with GL's Voice Band Analyzer and Call Data Records applications to provide useful call detail records for further analysis using <u>built-in tool in Excel®</u>.
Utilities	 Provides HDL File Conversion utility to convert ethereal format file (*.PCAP, *.CAP, and *.PCAPNG) to GL's file format (*.HDL) and vice-versa Includes Excel® Addins to import CDRs into Excel® to analyze using Pivot Table, and Pivot Charts.



Supported Protocols

- Session Initiation Protocol (SIP) RFC 3261
- Media Gateway Control Protocol (MGCP) RFC 2705/3435 (3991)
- Media Gateway Control (MEGACO) RFC 3525 and 3015
- Message Session Relay Protocol (MSRP)
- H.323
- RTP/RTCP
- SCTP RFC 2960
- Connection Oriented Transport Protocol (COTP, ISO 8073)

- 5G N1N2, N4, N8, N10, N11, N12 and N13
- SCCP (Skinny)
- SS7 SIGTRAN
- ISDN-SIGTRAN
- GSM A over IP
- GPRS over IP
- UMTS over IP
- LTE
- Diameter



Supported Codecs

- G.711 (mu-Law and A-Law), G.711 Application II (A-law and µ-law with VAD)
- G726 (40, 32, 24, 16kbps)
- GSM (13.2kbps), GSM EFR (12.2 kbit/s), GSM HR
- G729, G729B (8kbps)
- G.722, G.722.1
- ILBC_15_2 (for 20 msec), ILBC_13_33 (for 30 msec)
- SPEEX (Narrow band and Wideband)
- SMV* (Modes 0, 1, 2 and 3)
- Video codecs include H263++ CIF 190, 350, 512 kbps, QCIF 64, 80, 128 kbps, and H264 codec offers video compression
- Other optional codec include (must be purchased with additional license)
 - > AMR (Narrow band and Wideband)
 - EVRC, EVRC0 (Rates 1/8, ½ and 1)
 - > EVRCB, EVRCB0 (Rates 1/8, 1/2 and 1); EVRC-C
 - > Opus and EVS (Narrow Band, Wideband, Super Wideband, Full Band)



PacketScan™ Analyzer View



- · Default panes summary, detail, and hex dump of the frame data views
- Communications
- Optional panes statistics and call trace views

Layer Copy/Show/Hide Options

PacketScan 64-bit × _ Provides File View Capture Statistics Database Call Detail Records Configure Help option to copy - 🖀 🔛 🗣 📽 🗳 20 98 C8 94 94 문 📴 🎦 📑 **4** 0 GoTo Frame# TIME (Relative) Length (Bytes) Length/Protocol Type Source IP Address Device Error Packet Type Destination A the entire layer MAC MAC IPv4 **IPv** / 2 00.00.00 00000000 82 Internet IP(IPv4) 192.168.1.70 192.168.1.255 decode / 2 00:00:01.841976000 82 Internet IP(IPv4) 192.168.1.142 255.255.255.255 / 2 836 information to 00:00:02.347154000 Internet IP(IPv4) SIP 192.168.1.200 192.168.1.103 / 2 00:00:02.347730000 354 Internet IP(IPv4) SIP 192.168.1.103 192.168.1.200 / 2 355 Internet IP(IPv4) SIP 00:00:02.349375000 192.168.1.103 192.168.1.200 the clipboard SIP / 2 5 00:00:02.349532000 820 Internet IP(IPv4) 192.168.1.103 192.168.1.200 / 2 92 Internet IP(IPv4) 00:00:04.467457000 *Untitled - Notepad / 2 64 _ 00:00:05.748389000 Internet IP(IPv4) / 2 64 File Edit Format View Help 00:00:05.830627000 Internet IP(IPv4) Device2 Frame=0 at 00:00:00.000000000 OK Len=82 / 2 9 00:00:05.847465000 82 Internet IP(IPv4) *** Right click to SHOW/HIDE layer details or copy *** 12 10 00:00:06 038609000 92 Internet IP(IPv4) Ethernet Frame Data < ========= MAC Layer ========= Ethernet Frame Data 0000 Destination Address = xFFFFFFFFFFFF ----- MAC Laver -----0006 Source Address = x0016760CFBD4 0000 Destination Address = xFFFFFFFFFFFFFFF 000C Length/Protocol Type = x0800 Internet IP(IPv4) 0006 Source Address = x0016760CFBD4 000C Length/Protocol Type = x0800 Internet IP(IPv4) 000F Version = 0100.... (4) ----- IPv4 Laver ------=0101 (5) 000E Internet Header Length (In 32 bit words) 000E Version = 010 Copy view to clipboard Differentiated Services Field 000E Internet Header Length (In 32 bit words) 000F Differentiated Services Codepoint = 000000. Default Laver show/hide Differentiated Services Field 000F Explicit Congestion Notification =00 Not-ECT (Not ECN-Capable = 000000.. Default 000F Differentiated Services Codepoint Transport) =00 Not-ECT (Not ECN-Capable Transpor 000F Explicit Congestion Notification IP Hdr No TCP SegmentationOffload IP Hdr No TCP SegmentationOffload 0010 Total Length = 68 (x0044)0010 Total Length = 68 (x0044)0012 Identification = 24272 (x5ED0) 0012 Identification = 24272 (x5ED0) 0014 Reserved Bit = 0..... Not Set = 0..... Not Set 0014 Reserved Bit 0014 Don't fragment = .0..... Not Set = .0..... Not Set 0014 Don't fragment 0014 More fragments = ...0..... Not Set 0014 More fragments = ..0.... Not Set 0014 Fragment Offset = 0 (...00000 0000000)0014 Fragment Offset = 0 (...00000 0000000)0016 Time To Live = 128 (x80)0016 Time To Live = 128 (x80)0017 Protocol = 00010001 UDP 0017 Protocol = 00010001 UDP 0018 Header Check Sum $= \times 5743$ 0018 Header Check Sum = x5743001A Source IP Address = 192.168.1.70 (xC0A80146) 001A Source IP Address = 192.168.1.70 (xCOA80146) = 192.168.1.255 (xC0A801FF) 001E Destination IP Address 001E Destination IP Address = 192.168.1.255 (xCOA801FF) ----- UDP Laver ------0022 Source Port = 1025 (x0401)0022 Source Port = 1025 (x0401)0024 Destination Port = 1947 (x079B)0024 Destination Port = 1947 (x079B) 0026 Length (Header + Data) = 48 (x0030)0026 Length (Header + Data) = 48 (x0030)0028 Checksum = x9AC4 0028 Checksum = x9AC4 UTF-8 Ln 30, Col 1 100% Windows (CRLF)



Wirespeed Filtering





3 Stages of Filtering

- Hardware Filter (HWF) "Special NIC" with hardware filtering very fast
- Capture Filter (CF) Powerful software filtering but a little slower
- View Filter (VF) applies on the captured frames to filter only frames of interest
- PacketScan[™] HD captured files to/from Wireshark
- PacketScan[™] HD PDA for detailed voice, fax, and video analysis



Real-time and Offline Filters



• Filtering and search capability isolates required frames from original frames in real-time / offline based on parameters set in Data Link layer, MAC layer, IP, TCP/UDP and more



Real-time Capture Filter

Protocol Capture Configuration			_	×
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Capture File Options Card & Stream Selection Capture Filter Capture Filter Cui & Protocol Options	□ Record Frames As Is □ Packet S Capture Filters Filter Selection Filter Selection □ ✓ Layers Filter Selection □ ✓ NAC Filter Selection □ ● NIP (Outer) Filter Selection □ ● Inner IDP ● SIP □ ● MSRP ● MGCP □ ● MSRP ● MEGACO □ ● MSRP ● RTSP	Slicing Length 14 ters Filter all RTP data Auto Detect RTP Truncate RTP Packets Truncated Packet Length : 54		
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Display Filter (Offline)





Encapsulated Security Payload (ESP) Deciphering

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IP Protocol	Src IP	Dest IP	SPI	Encryption	Encryption Key	Authentication	Authentication Key
IPv4	192.168.12.86	192.168.12.45	0x05d2ede0	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C7BE902D253286386E7B7C
IPv4	192.168.12.45	x.x.x.x	0x467113ba	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C7BE902D253286386E7B7C2
IPv4	192.168.12.86	192.168.12.251	0xd02382c2	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C7BE902D253286386E7B7C
IPV4	192, 168, 12, 251	192.168.12.86	0x129e/b1a	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C7BE902D253286386E7B7C
IPV4	192,168,12,90	192,100,12,45	0x0527c4c9	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C78E902D253286386E7B7C
IPv4	192, 168, 12, 90	192, 168, 12, 251	0x57be7f1a	AES-CBC [REC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [REC2403]	0x6CC1C7BE902D253286386E7B7C
IPv4	*	192.168.12.90	*	AES-CBC [RFC3602]	0x97D055ABC4E0826C394DC0F2CCBE6	HMAC-MD5-96 [RFC2403]	0x6CC1C7BE902D253286386E7B7C
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Add	Delete	Clear					

• ESP filter is used to provide ESP SAs value to decrypt ESP packets

Comparison of Before and After ESP Deciphering

PacketScan 64-bit								- 🗆 ×				
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1 2	00:00:01.537143000	822	Internet IP(IPv4)		192 168 12 86	192.168.12.45						
1 4	00:00:04.626310000	806	Internet IP(IPv4)		192.168.12.90	192.168.12.45						
1 5	00:00:05.143077000	806	Internet IP(IPv4)		192.168.12.90	192.168.12.45						
1 6	00:00:06.165570000	806	Internet IP(IPv4)		192.168.12.90	192.168.12.45		~				
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14 Hore fragments 14 Fragment Offset		=		1	1	00:00:00.515721000	769	Internet IP(IPv4)	SIP	192.168.12.86	192.168.12.45	
6 Time To Live		= 128	(x80)	1	2	00:00:01.537143000	769	Internet IP(IPv4)	SIP	192.168.12.86	192.168.12.45	
18 Header Check Sur	a la	= x24	03	$\sqrt{1}$	3	00:00:03.558945000	769	Internet IP(IPv4)	SIP	192.168.12.86	192.168.12.45	
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				HI	R		= Allow: IN	ITE, BYE, CANCEL, ACK, INF	FO, OPTIONS, SUBSCRIBE	, NOTIFY, REFER, REGISTE	ER, UPDATE	
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				HI	R		= Call-ID:	GL-MAPS-28-103772070-10	0508-4472@192.168.12	2.86		
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5G Protocol Analysis

- Captures, segregates, monitors and collects statistics on all calls over N1N2, N4, N8, N12 and N13 interfaces of the 5G network
- Provides VoNR call statistics such as caller, callee, MOS scores, discarded packets and voice storage





Decode View - 5G NGAP Layer

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10	3	00:00:00.472182000	130		Internet IP(IPv4)		192.168.31.77	192.168.31.55	
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Communications

LTE Protocol Analysis

- Captures and monitors realtime signaling and traffic on LTE networks
- The application segregates, monitors and collects statistics on all calls and can test eNodeB or UE over various interfaces, including S1, S3, S4, S5 (or S8), S6a, S10, S11, S13, and X2

Pack	etScan 64-bit (off	-line]									-		×
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0050	eNB-UE	-SIAP-ID		10006									
0052	Protocol	IE-Field		2									
0052	Protoco	IIE-ID	-	26 id-NAS-PD	U								
0054	Critica	lity	-	0 reject(0)									
0056	Value NAS Pr	17											
0057	NAS-F	UU	=	x27F98D58670	0BA14F34C1D2	46F2948	BC4A5F4AB7	70DA5	2DD7E52EEEB43A	6A1DAF32A	F08B49C98F	81D4DD	3
0081	Iten		-	3									
0081	Protocol	IE-Field	-	100 dd EUTDA	N COT								
0083	Critica	lity		1 ignore(1)	IN-CGI								
0085	Value		-										
0085	EUTRAN	-CGI	-										
0086	MCC	dentity	-	001									
0087	MNC		-	01									
0089	CellI	dentity	=										
0001	Cell Iten	Identity		4	011110 01100	1000 001	10 (50	45606	b)				
008D	Protocol	IE-Field	-										
008D	Protoco	IIE-ID	-	67 id-TAI									
008F	Critica	lity		1 ignore(1)									~
<	value												>
06 500.16	er de la companya de		CAR	ogram Eiler\GL Co	mmunications Inc	1 Day 87 Fr	amer					_	

21



Filter Criteria From Screen Selection

Allows the user to automatically create filter criteria from the current screen selection



Search Criteria From Screen Selection

Allows the user to automatically create search criteria from the current screen selection ٠



23

Aggregate Summary Columns

Aggregate Summary Columns			- 0	×					
Save Load Default									
Select summary columns to di	Add Delete Alases Reorder Name Display Format Source IP> Destination IP T	Reverse Use '_' in the name Summary Columns The Destination IP Address_IP Source IP Address_IP	for multiline headers Separator>						
View Filter	<u></u>								
View Search		PacketScan 64-bit						_	
In= TCP Connection Options		<u>File View Capture Statist</u>	tics <u>D</u> atabase Call Detail <u>R</u> e	cords <u>C</u> onfigure <u>H</u> elp					
Periodic Trace Saving Options		ie 🖆 📶 🖉		몇 백 백 👔 🔛 🏶 🕱 그두 곳의 🎭 🔫 🛛		GoTo			
Startup Options		Frame# TIME (Relative)	Length (Bytes) Packet Type	Source IP> Destination IP	Error	Length/Protocol Type	Source IP Address	Destination IP Address	Destinat A
Data Link Groups						MAC	IF	IF	
$F_{F_{F}}$ View Font Size		3 00:00:00.000310480 4 00:00:00.000611840	823 SIP 416 SIP	192.168.12.123>192.168.12.122 192.168.12.122>192.168.12.123		Internet IP(IPv4)	192.168.12.122	192.168.12.123	57494
INI Decode Options		5 00:00:00.001110720	54 SIP	192.168.12.123>192.168.12.122		Internet IP(IPv4)	192.168.12.122	192.168.12.123	5060
Define Summary Columns		6 00:00:00.001833300	779 SIP	192.168.12.122>192.168.12.123		Internet IP(IPv4)	192.168.12.123	192.168.12.122	57494
Aggregate Summary Columns		7 00:00:00.002150590	484 SIP	192.168.12.123>192.168.12.122		Internet IP(IPv4)	192.168.12.122	192.168.12.123	5060
Capture Options		8 00:00:00.002188670	214 RTP 214 RTP	192.168.12.123>192.168.12.122 192.168.12.122>192.168.12.123		Internet IP(IPv4)	192.168.12.122	192.168.12.123	
		<	214 1111	132.100.12.122 - 9132.100.12.123		nicenecii (n v4)	132.100.12.123	132.100.12.122	>
		Device2 Frame=3 at 0 Ethernet Frame Data 	0:00:00.000310480 OK Layer ress Type Layer Length (In 32 bit wo Services Field Services Codepoint stion Notification egmentationOffload t	<pre>Len=823</pre>	ble Tra	*** ansport)	Right click to	9 SHOW∕HIDE layer	details ^
UU L		<		Cillerr Archana Desiton Aggregate Summan	11 Frame				>
Communications		Off-line viewing.		C:\Users\Archana\Desktop\Aggregate Summan	i i rrame	>			///

24

Aggregate Summary Column Group

• The user can create multiple aggregate column groups and prioritize the groups as per the requirement to display the summary results efficiently

Aggregate Summary Columns				-				
<u>S</u> ave <u>L</u> oad <u>D</u> efault								
Select summary columns to di	Add Delete	e Aliases Reord	er Reverse	Use '_' in the name for multil	ne headers			
Protocol standard selection	Name	Display Format	Summary Colum	nns	Separator			
Network/User side selection	Group~0	Col_Alias Value	SIP Method SIP From_SIF	_SIP P	•			
View Filter			SIP Call ID_S SIP Cseq_SI	PacketScan 64-bit				o ×
View Search	Group~1	Col_Alias Value	Payload typ	File View Capture Statistics Database Call	Detail Records Configur			
De TCP Connection Options		F	SSRC identif	Frame# TIME (Relative) Length (Bytes) Pack	E Type	jabat 177]≪ ⊴3 ≪ jaca 177 U GO10 Group ~0	Error Length/Protocol Type	Source IP / A
Periodic Trace Saving Options Startup Options Data Link Groups Fr. View Each Size	Group~2	Concat	TimeStamp_ Marker bit_F Source Port Destination	3 00:00:00000010480 62.2 SIP 4 00:00:000011840 416 SIP 5 00:00:000110720 54 SIP 6 00:00:00010333300 779 SIP 7 00:00:00010333300 779 SIP 8 00:00:0002185670 214 RTP 9 00:00:00020160500 214 RTP	INVITE From 00 100 Trying From 01 57494 → 5060 200 0K From 01 ACK From 00 ACK From 00 PT = (0) PCMU (A PT = (0) PCMU (A	01693216112122, 16:00016912616812123, Cell (0: 64:M45-1164/2469451144564240691516812122, Ciseg 1 IN/1TE 0001695216812122, 16:00016912216812123, Cell (0: 64:M45-1164/24694521445562406915216812122, Ciseg 1 IN/1TE 01695216812122, 17:00016912516812123, Cell (0: 64:M45-1164/24694521445562406915216812122, Ciseg 1 IN/1TE 9125176812122, 17:00016912516812123, Cell (0: 64:M45-1164/24694521464264206915216812122, Ciseg 1 IN/1TE 9125176812122, 17:00016912516812123, Cell (0: 64:M45-1164/24694521464264206915216812122, Ciseg 1 IN/1TE 9125176812122, 17:00016912516812123, Cell (0: 64:M45-1164/24694521464264206915216812122, Ciseg 1 IN/1TE 9125176812122, 17:00016912516812123, Cell (0: 64:M45-1164/24694521642640691516812122, Ciseg 1 IN/1TE 9100147-1 Ohamel), SSPC63233305, See 5143, 1me 02333233, Matee- Set	Internet IP(IPv4) Internet IP(IPv4) Internet IP(IPv4) Internet IP(IPv4) Internet IP(IPv4) Internet IP(IPv4) Internet IP(IPv4)	192.168.12 192.168.12 192.168.12 192.168.12 192.168.12 192.168.12 192.168.12
INI Decode Options Define Summary Columns Segregate Summary Columns Com Capture Options				c Device2 Frame*1 at 00.00.00 000310 Ethernet Frame Data MCL Layer ************************************	180 OK Len=823	*** Right click to SHOW-HIDE layer de CAA149CEF99 CAA149CEF99 200 Internet IP(IPv4) 200 Internet IP(IPv4) 200010 (5) 2000 Default 00 Not-ECT (Not ECH-Capable Transport)	stails or copy ***	
				0010 ¹¹ Total Length Organical Lubbr 1011 Identification 0014 Reserved Bit 0014 Reserved Bit 0016 The Tragment 0016 The To Live 0017 The To Live 0017 The To Live 0017 Destination Fort 0018 Beader Chochdress 0018 Destination Fort 0022 Source Fort 0024 Destination Fort 0025 Data Offset		9 (x01279) 511 (x4F5F) Not Set (0000 00000000) 8 (x80) 000110 TCP 000 12 (22 (xC0A80C7A) 2.168 12.123 (xC0A80C7B) 444 (x2056) 0 (x15C4) 0 (x15C4) 459 (x155 (x0387FABD) 0 ((5)		
CI				Off-line Viewing.		CAUSers/Archana/Desktop/Acorecate Summary Column 11 Frames		>



Copy Frames to Memory File

The user can select and copy the frames (frame range) to the desired location

Pac	ketScan 64-bit					_	\Box \times
File Vi	iew Capture S	tatistics Database Call De	tail Records Confi	gure Help			
🕋 🗳		J 😫 🏭 📰 🌑	## \$# ## .	🛃 🔛 🌹 🛒		0	GoTo
Device	Frame#	TIME (Relative)	Length (Bytes)	Error	Length/Protoco MAC	ol Type	Packet Type 🔺 MAC
<u>_</u> 2	0	00:00:00.00000	0000 82		Internet IP(IPv4)		
🗸 2	1	00:00:01.84197	5000 82		Internet IP(IPv4)		
<mark>√</mark> 2	2	00:00:02.34715	4000 836		Internet IP(IPv4)	SIP	
√ 2	3	00:00:02.34773	0000 354		Internet IP(IPv4)	SIP	
√ 2	4	00:00:02.34937	5000 355		Internet IP(IPv4)	SIP	
🗸 2	5	00:00:02.34953	2000 820		Internet IP(IPv4)	SIP	
🗸 2	6	00-00-04 40745	7000 02		Internet ID(IDud)		
√ 2	7	Copy Frames to Memory	File		×		
√ 2	8	_					
√ 2	9	Total Frames in Memory:	1				
<u> </u>	10	List of frame ranges to c	pov like 1 10-19 33-77		opy Selected		×
<		10-15					/
Device	e2 Frame=0 a	t			copy Ranges		^
Ethern	iet Frame Da	ta Mλ			Copy All		
0000 E	estination .	Ad					
0006 9	Source Addres	SS Save & Exit Cle	ar Memory	Exit			
000C I	length/Proto			EAR			
000F V	Jersion	lf va huyor	-	0100 (4)			
000E I	Internet Head	der Length (In 32 b	it words) =				
E	Differentiate	ed Services Field	=				
000F	Differentiat	ted Services Codepo	int =	000000. Def	ault	~ 	
UUUF T	Explicit Com P Hdr No TC	ngestion Notificati P SegmentationOfflo	on = ad =		-ECI (Not ECN-	-Capable Irans	port)
0010	Total Lengtl	h segmentationollio		68 (x0044)			
0012	Identificat:	ion	=	24272 (x5ED0))		
0014	Reserved Bit	t	=	0Not	: Set		~
<	15 11 F				1.5.1		>



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Statistics

Select Use Type • Total, Key, Field

Percent, Byte count,

SIP Method

SIP Call ID

SIP CSeq

SIP To



Various statistics can be obtained to study the performance and trend in the VoIP network, based on protocol fields and different parameters



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Packet Data Analysis

- Packet Data Analysis in PacketScan[™] displays the following views
 - Summary view
 - Detail view
 - Registration summary view

PDA Pac	ket Data Analyzer - Summary '	View	tions Help			-	- 🗆	×
	🎦 🙀 🖳 🕨 🗉	🖹 🖄 🚮 🌾 📲 SIP	▼ Sh	iow All Calls	•	Total : 824		
Call Sun	mary SIP Registration Summary	Alert Summary	,					
Call #	Caller	Callee	StartTime	Duration	VoiceQuality	L VoiceQuality R		Cor ^
1	0001@192.168.12.92	0001@192.168.12.94	2023-06-01 15:01:34.41	00:01:00.023				
2	0002@192.168.12.92	0002@192.168.12.94	2023-06-01 15:01:34.48	00:01:00.033				
3	0003@192.168.12.92	0003@192.168.12.94	2023-06-01 15:01:34.53	33 00:01:00.045				
4	0004@192.168.12.92	0004@192.168.12.94	2023-06-01 15:01:34.58	3 00:01:00.037				
5	0005@192.168.12.92	0005@192.168.12.94	2023-06-01 15:01:34.62	3 00:01:00.049				
6	0006@192.168.12.92	0006@192.168.12.94	2023-06-01 15:01:34.68	84 00:01:00.041				
7	0007@192.168.12.92	0007@192.168.12.94	2023-06-01 15:01:34 71	15 00:01:00.043				~
<	000700152.100.12.52	000702152.100712.57	2020 00 01 15:01:0 :	001011001010				>
						D.		_
		Export Graph Duration 1	min 💌 2023-11-12	7 10:36:19 V Goto Save	Undate Granh	Counter Type	Counters	
					opuace arapir	Total Calls	824	
						Active Calls	0	
						Completed Calls	756	
						Purged Calls(cleared)	0	
						Failed Calls	68	
Call	Per Second					Calls Per Second	0	
				d calls		Non Purged Calls	824	
11		Attempt	ed Calls	ed Calls				
11						Total Frames	5 496	
						Last Frame Processed	5 496	
ш,	. 1					Total Processed Frames	5 496	
II '	°]					Frames Purged Before Processing	0	
						Queue ToDecode:Decoded	0:0	
	8-					TimeToProcess(mm:ss)		
S S	-					FrameProcess/Sec :: Hate(Mbps)	0 :: 0.00	
s/s	6 -					HdlWriteDrop <frm:byte></frm:byte>		
	-					VOIP Randwidth	0.00	
ΠŬ	4-					SIP Bandwidth	0.00	
	1					H323 Bandwidth	0.00	
	2 -					MEGACO Bandwidth	0.00	
	1					BTP Bandwidth	0.00	
	0					JuCS Bandwidth	0.00	
		00:00:00		00:01:00		Gsma Bandwidth	0.00	
			Time			SCCP Bandwidth	0.00	
\Calls	Rate / RTP Packets Graph	λ Average Jitter Distribution λ E	-Model 🔪 T.38 Analysis	λ Call Flow λ Call Summary /			/	



PDA Summary View

- Summary View displays -
 - Summary of data transmission in each direction including calling number, called number, call id, start time, duration, missing packets, etc.
 - Includes separate statistical counts on total packets, calls, failed calls, captured frames, etc., for SIP, H323, MEGACO, and RTP based calls
 - Provides various graphs to view active calls, average jitter distribution, E-model based measurements for R-factor / MOS/ Packet discarded, RTP packets, T.38 fax analysis, and call signaling, Gap, Jitter, Gap/Jitter Distribution, Wave and Spectral Display for media stream analysis, VoIP calls and more

PDA Pack	ket Data Analyzer - Summary ew Call Summary Protoco	View ol Configurations - GUI Configura	tions Help			– 🗆 X
	🍇 👽 📑 🖿	🔄 🖄 🚮 🏶 📲 SIP	▼ Show All	Calls	▼ Ca	all Count: 824
Call Sum	mary SIP Registration Summary	y Alert Summary				
Call#	Caller	Callee	StartTime	Duration	VoiceQuality_L	VoiceQuality_R Con ^
1	0001@192.168.12.92	0001@192.168.12.94	2023-06-01 15:01:34.419	00:01:00.023		
2	0002@192.168.12.92	0002@192.168.12.94	2023-06-01 15:01:34.482	00:01:00.033		
3	0003@192.168.12.92	0003@192.168.12.94	2023-06-01 15:01:34.533	00:01:00.045		
4	0004@192.168.12.92	0004@192.168.12.94	2023-06-01 15:01:34.583	00:01:00.037		
5	0005@192.168.12.92	0005@192.168.12.94	2023-06-01 15:01:34.623	00:01:00.049		
6	0006@192.168.12.92	0006@192.168.12.94	2023-06-01 15:01:34.684	00:01:00.041		
7	0007@192.168.12.92	0007@192.168.12.94	2023-06-01 15:01:34.715	00:01:00.043		
8	0008@192.168.12.92	0008@192.168.12.94	2023-06-01 15:01:34.786	00:01:00.024		
						*
¢.						>
					Country Trans	Country (
		Export Graph Duration 1	day 💌 2023-06-01 15:01:	34 ▼ Goto Save	Lounter Type	
					- I otal Calls Active Calls	824
1					Completed Calls	756
		Graph Start - (2023-05-31 15:02:	16) Graph End - (2023-06-01 15:02	:15)	Purged Calls(cleared)	0
			(,	Failed Calls	68
Calls	PerSecond				Calls Per Second	0
Trees	2222.05.01.15:02:12.022.1	Attempt		Eniled Calle	Non Purged Calls	824
Time=	2023-06-01 - 15:02:13 CPS=1	Attempt	eu cails		Total France	E 400
					Last Frame Processed	5 496
					Total Processed Frames	5 496
2	0 -				Frames Purged Before Processing	0
-			~	M	Queue ToDecode:Decoded	0:0
	- 1				TimeToProcess(mm:ss)	
8	2]			U V	FrameProcess/Sec :: Rate(Mbps)	0 :: 0.00
Is/S	-	· · · · · ·			HdlWriteDrop <frm:byte></frm:byte>	
31	0 -				VOIP Bandwidth	0.00
]				SIP Bandwidth	0.00
	5 -				H323 Bandwidth	0.00
					MEGACO Bandwidth	0.00
	01				RTP Bandwidth	0.00
	-		01 - 15:02:00		IuCS Bandwidth	0.00
			Time		Lisma Bandwidth	0.00
	/	,		. , , , , , , , , , , , , , , , , , , ,	SUCH Bandwidth	0.00
Calls F	Rate / RTP Packets Graph	λ Average Jitter Distribution λ E	-Model λ T.38 Analysis λ Call F	Flow Call Summary	OverAll (SIP) RTP) ED137	
						-



Displaying Filtered Calls using Filter Expressions

- Filter CDRs (Call Detail Records) based on parameters such as caller, time, message count, etc.
- The expression supports the following mathematical operators: ==, <=, >=, !=, <, >, &&, ||
- For example, the filter expression "ErrorCode==400||ErrorCode>600" will display calls with ErrorCode equal to 400 and calls with ErrorCode greater than 600

FDA Packet Data	Analyzer - Sur	nmary View				- 0	×
File View Ca	II Summary	Protocol Config	jurations GUI Configurations Help				
🚰 Q 🎦 🖞	# 🞐 🕨	· • 🔳 🖄 🤅	🖄 🚮 🌾 👅 SIP 💽 Show Filtered Cal	lls 🗾	Ca	all Count: 6	
ErrorCode==400	ErrorCode>600					X	
Call Summary S	IP Registration 9	Summary Alert S	Summary				
Payload_R	ErrorCode	FailureCause	CallID	EndTime	PostDialDelay	SessionDisc	onnectDe
	400	5	GL-MAPS-2654-766727097-26124-3688@192.168.12.92	2023-06-01 15:02:12.275	9		0
	603	4	GL-MAPS-2679-766728649-26314-14696@192.168.12.92	2023-06-01 15:02:13.828	9		0
	604	4	GL-MAPS-2677-766728698-26320-13540@192.168.12.92	2023-06-01 15:02:13.879	19		0
							0
	606	4	GL-MAPS-2677-766728748-26326-14572@192.168.12.92	2023-06-01 15:02:13.919	9		0
	606 400	4 5	GL-MAPS-2677-766728748-26326-14572@192.168.12.92 GL-MAPS-2685-766728798-26332-6156@fe80::3f20:7953:f2df:f26a	2023-06-01 15:02:13.919 2023-06-01 15:02:13.973	9 18		0



Save Call in *.hdl, *.pcap, and *.pcapng Formats

PDA File	Packe Vie	et Data w Ca	Analyzer II Summa	- Summary	View ol Configurations	GUI	Config	jurations Help						- C) ×
	Q	2	H 🖵	▶ ■	- ************************************	TF	a [SIP	- Show	All Calls	•		Total : 824		
Ca	ll Sumn	hary S	IP Registra	ation Summar	y Alert Summary										
Ca	#		Caller	r	Cal	ee		Sta	rtTime	Duration	Voice	Quality_L	VoiceQuality_	۶ 🗌	Cor \land
	1	000	1@192.16	58.12.92	0001@192	168.12	.94	2023-06-01	15:01:34.419	00:01:00.023					
	2	000	2@192.16	58.12.92	0002@192	168.12	.94	2023-06-01	15:01:34.482	00:01:00.033					
	3	000	3@192.16	58.12.92	0003@192	168.12	.94	2023-06-01	15:01:34.533	0.00					
	4	000	4@192.16	58.12.92	0004@192	168.12	.94	2023-06-01	15:01:34.583	Save Call					
	5	000	5@192.16	58.12.92	0005@192	168.12	.94	2023-06-01	15:01:34.623	Copy Cell Value					
	6	000	6@192.16	58.12.92	0006@192	168.12	.94	2023-06-01	15:01:34.684	00:01:00.041					
_	7	000	7@192.16	58.12.92	0007@192	168.12	.94	2023-06-01	15:01:34.715	00:01:00.043			_		
_	8	000	8@192.16	58.12.92	0008@192	168.12	.94	PDA Save Call	- CallNum 3			×			v
<	^	000	0@102.14	0 10 00	0000@102	120 17	04		-						>
					Export	Graph D	Duratio	File Type —	[Counters	
Ш.,						<u> </u>		HDL File	PCAP File	PCAPNG Link Tune 0	_			824	
														750	
11					Graph Start - (023-05	-27 15						s eared)	0	
					Graph Start (2	.025 05		Path C:\Prog	ram Files\GL Cor	mmunications Inc\PacketScan\			,	68	
	Calls	Per Se	cond							in a well and the			hd	0	
llī						- -	Atte	 √	Overwrite Files	Save Call(s) Exit			alis	824	
						_	-							5 496	
							l					Last Frame F	rocessed	5 496	
		1							~			Total Proces	sed Frames	5 496	
	20	1						~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	~	M I		Prames Purg	ea Berore Processing	0.0	
												TimeToProce	ess(mm:ss)	0.0	
	్ట 15	-										FrameProces	s/Šec :: Řate(Mbps) 🦷	0 :: 0.00	
	s/s	1			I					· · ·		HdWriteDrop	o <frm:byte></frm:byte>		
	3 10	-										VOIR Randu	idth	0.00	
		1										SIP Bandwid	th	0.00	
	5	-										H323 Bandw	idth	0.00	
												MEGACO Ba	indwidth	0.00	
	0	1										RTP Bandwi	dth	0.00	
									01 - 15:02:00			IuCS Bandwi	dth	0.00	
								Tim	a			Gisma Bandw	/idth	0.00	
			070.0			Dental						- SLLP Bandy	viath	0.00	
$\mathbf{V}_{\mathbf{C}}$	alis R	ate /	KTP Pac	kets Graph	Average Jitter	Distribu	tion	Y E-Model Y I	.38 Analysis C	all Flow Call Summary			$SIP \lambda RTP \lambda ED137 /$	/	
-												-			



Copy Cell Value to Clipboard

PDA Pac	IPDA Packet Data Analyzer - Summary View — — — X File View Call Summary Protocol Configurations GUI Configurations Help														
) 🏹 👯 🖾	ary Protoc	i Configurations			▼ Sho	w All Calls	•		Total : 824					
Call Su	mmary SIP Benis	ration Summa			1										
Call #	Call	er	Calle	2e	Start	·tTime	Duration	Voice	Quality L	VoiceQuality	R	Cor \land			
1	0001@192.	168.12.92	. 0001@192.	168.12.94	2023-06-01	15:01:34.419	00:01:00.023		- /-						
2	0002@192.	168.12.92	0002@192.	168.12.94	2023-06-01	15:01:34.482	00:01:00.033								
3	0003@192.	168.12.92	0003@192.	168.12.94	2023-06-01	15:01:34.5	Save Call								
4	0004@192.	168.12.92	0004@192.	168.12.94	2023-06-01	15:01:34.5	Copy Cell Value	•							
5	5 0005@192.168.12.92 0005@192.168.12.94 2023-06-01 15:01:34.61 Copy Cent Value Image: Copy Cent Value 6 0006@192.168.12.92 0006@192.168.12.94 2023-06-01 15:01:34.684 00:01:00.041 Image: Copy Cent Value Image: Copy Cent Value														
6	0006@192.	168.12.92	0006@192.	168.12.94	2023-06-01	15:01:34.684	00:01:00.041								
7	0007@192.	168.12.92	0007@192.	168.12.94	2023-06-01	15:01:34.715	00:01:00.043	File Edit	Format Vie	w Help					
8	0008@192.	158.12.92	0008@192.	168.12.94	2023-06-01	15:01:34.785	00:01:00.024	2023-06	-01 15:0	1:34.533	^	~			
<								00:01:0	0.045			>			
								0003@19	2.168.12	.92	~	_			
	Export Graph Duration 5 days 2023-06-01 15:01:34 Goto Save L 100% Windows (CRLF) UTF-8														
									Active Call:		0				
									Completed	Calls	756				
			Graph Start - (2	023-05-27	15:02:16) Graph End ·	- (2023-06-01	15:02:15)		Purged Cal	ls(cleared)	0				
Cal	le Per Second								Failed Calls	econd	68				
				_					Non Purge	d Calls	824				
				At	tempted Calls	Passed	Calls				5.400				
									Local Frame	Processed	5 4 9 5				
									Total Proce	ssed Frames	5 496				
	20 -					~			Frames Pur	ged Before Processing	0				
					· · · · ·		M		Queue ToE	ecode:Decoded	0:0				
									TimeToPro	cess(mm:ss)					
ec l	15 -						1 1		FrameProc	ess/Sec :: Rate(Mbps)	0 :: 0.00				
Is/s									HdiWriteDr	op <frm:byte></frm:byte>					
Cal	10 -								VOIP Band	width	0.00				
]								SIP Bandw	idth	0.00				
	5 -						Ι.		H323 Band	lwidth	0.00				
	1								MEGACO E	Bandwidth	0.00				
	0			,					RTP Band	width	0.00				
					0	01 - 15:02:00			IuCS Band	width	0.00				
					Time				Lisma Band	Iwidth Iwidth	0.00				
Calle	Pote / PTP Po	ekote Granh	Average litter	Distribution		20 Applyoin			- Ban	uwidan	0.00				
Cails		uncts Graph		Jianbuuon					∖OverAl	(SIP <u></u> RTP <u></u> ED137)	/				



Key Performance Indicators (KPIs) Report for SIP Calls

The SIP Call Summary KPI Report includes KPIs for the following fields:

- **Call Success Ratio**: Displays graph for "Successful" and "Unsuccessful Calls," including counts and percentages (%)
- Calls Per Second: Shows graph "Total," "Passed," and "Failed Calls per second."
- **Post Dial Delay**: Shows delay counts in milliseconds (0-250ms, 251-500ms, etc.)
- Error Code Distribution: Lists Top 10 Call Failure Causes with counts and percentages (%)
- Answer Seizure Ratio: Shows
 "Answered" and "Unanswered Calls,"
 with counts and percentages (%)
- Call Duration Distribution: Provides call counts for different durations (0-1 sec, 1-10 sec, etc.)



Calls Per Second and Post Delay KPIs





Error Code Distribution KPI



Communication

Answer Seizure Ratio and Call Duration Distribution KPIs



Communication

Call Graph – SIP Call

- Displays the message sequences of captured VoIP calls
- Decodes of the selected SIP message is displayed on the right pane
- The Complete Stack option enables the user to view the full call details for the selected message on the ladder diagram

	2	9	•	<u></u>	剤 ま	WF		SIP		•	Show A	l Calls		<u>•</u>	Tota	1:824		
all Summa	ary SIP F	Registrat	on Summa	ry Alert	Summary													
al #		Caller	40.00		Ca	allee			Start	Time		Duration	_	VoiceQuality_L	· · · ·	oiceQuality_R	_	Cor
1	0001@	192,168	12.92		0001@19	2.168.	2.94	-	2023-06-01 1	15:01:3	34.419	00:01:00.023					_	- 4
3	0002@	192,168	12.92		0002@19	2, 168.	2.94		2023-06-01 1	15:01:3	34,533	00:01:00.045						
4	0004@	192.168	.12.92		0004@19	2, 168.	2.94		2023-06-01	15:01:3	34,583	00:01:00.037						
5	0005@	192.168	.12.92		0005@19	2.168.	2.94		2023-06-01	15:01:3	34.623	00:01:00.049						
			12.02				2.04				14 004	00-04-00-044						
																		,
lumn Wi	dth		- F	Absolute	Timina [Sho	w Lates											
	-											1	Find		-			
lime	Fr	ame#		192.	168.12.92				192.1	68.12.9	34		Find	Complete Stack				
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0.00.00	0	0	3	000						1	0000	Source Address			-	x54BEF737BC79		
0.00.02	0	1	5	060	4	5	P72.01	00 I IJ	ling	-	5060	Length/Protocol	Type		=	x0800 Internet	IP(IPv4	4)
						CI	0/2 0 10	0.0	aina			In a second seco	4 Layer		=	0100 (4)		
0.00.02	9	2	5	060	-	31	72.0 10	Unin	yny	+	5060	Internet Header	Length	(In 32 bit wor	ds) =	0101 (5)		
	20	3		202			SIP/2.0	200 0	IK		100000	Differentiated	Service	s Field	=			
0.00.15	3	9	5	060							5060	Differentiated	Servic	es Codepoint	-	000000. Defau:	1t	-372
0 00 10	2	11	5	020			AC	Ж			5060	Explicit Conge	stion N	otification tionOffload		00 Not-E	CT (Not	EC
0.00.10		11	5	000						11	5000	Total Length	regmentoa	CIONOIIIOAU	-	761 (x02F9)		
1.00.177	,	3984	5	060			BJ	Έ			5060	Identification	Disp	plays decode	d =	15592 (x3CE8)		
							SIP/2.0	200.0	ĸ			Reserved Bit	in in	formation of	-	0 Not Se	et	
01.00.187	,	3985	5	060	-		011 72.0	200 0	IX .		5060	More fragments	+	he selected	-	0 Not St	et	
					100							Fragment Offse	t o		=	0 (00000 00	000000)	
												Time To Live	3	ir message	=	128 (x80)		
												Protocol			-	00010001 UDP		
												Header Check S	um		=	20000		~~~~
												Destination II	Addres			192.168.12.92	(xCOA800	CEP
												sestination In	Laver		-	120.100.10.24	(ACOAOUL	UUS,
												Source Port	Taller		-	5060 (x13C4)		
												Destination Por	t		-	5060 (x13C4)		
											>	Tangth (Wandar	+ Datal		-	741 (**0225)		



Call Graph – SIP ED-137

- Displays the message sequences of SIP ED-137 call
- Decodes of the selected SIP message is displayed on the right pane

PDA						Packe	t Data Analy	zer - Summary	View				- 🗆 ×	
<u>F</u> ile \	<u>(</u> iew <u>C</u> a	all Summary <u>P</u> r	otocol Configu	rations	GUI Configurations H	elp								
	P	🛓 👽 🞐	▶ ■ 🖄	3	🖌 🌾 📲 SIP		Show All S	Gessions	-					
Call Su	mmary F	Registraton Summa	ry Alert Summar	y _										
Call #		Caller	Callee		CallID	StartTime	Duration	Ssrc_L	Payload_L	TotalPackets_L	ConversationalMos_L	ConversationalR_L	Listenir 🔺	
1	0001	@192.168.1.52	0001@192.168	. 12. 105	GL-MAPS_3_1879751-8	2017-01-13 12:31:10	00:00:29.844	29014389	PCMA/8000	444	4.20	93	4	
2		@192.168.1.52			GL-MAPS_10_2093727	2017-01-13 12:34:44								
3	0001	@192.168.1.52	0001@192.168	.12.105	GL-MAPS_10_2145086	2017-01-13 12:35:35	00:00:37.021	21949045	G729/8000	550	4.06	87	4	
4	0005	@192.168.1.52	0005@192.168	. 12. 117	GL-MAPS_44_2802778	2017-01-13 12:46:33	00:00:00.000							
5	0005	@192.168.1.52	0001@192.168	. 12. 105	GL-MAPS 3 2920954-1	2017-01-13 12:48:31	00:00:28.116	2092952065	PCMA/8000	1399	4.20	93	4 💙	
<													>	
Time	itamn	Frame Number	1921	68152		192 168 12 105	^		Find	Complete Sta	ack			
	Timescamp Frame Number 132,158,132 132,168,12,103 00,000 0 5060 INVITE Destination Address = xC0EAE484EA90													
00	.00.000	0	5060					Source Add	ress		= x54BEF	737BC42		
00	.00.023	1	5060	4	SIP/2.0 100 Trying	5060		Length/Pro	tocol Type		= x0800 :	Internet IP(IPv4)		
					SIP/2.0 200 OK			Version	- if layer		= 0100	(4)		
00	.00.148	2	5060	-		5060		Internet H	eader Length ated Services	(In 32 bit wor Field	rds) =01(01 (5)		
00	.00.154	3	5060		ACK	5060		Different	iated Services	S Codepoint	= 100010	. Assured Forwardin	ig 41	
00	00.155		0000		Keep Alive	C000		Explicit Total Leng	Congestion Not th	tification	=(= 961 (x)	00 Not-ECT (Not ECN- 03C1)	Capable Tran	
00	.00.155	4	6000		Kana Aliva	6000		Identifica	tion		= 22542	(x580E)		
00	.00.161	5	6000	-	Neep Alive	6000		Reserved B Don't frag	it ment		= 0	Not Set Not Set		
00	01 170	16	5060		SUBSCRIBE	5060		More fragm	ents		=0	. Not Set		
	.01.170	10	3000		SIR/2.0.200.0K	3000		Time To Li	ffset ve		= 0 () = 128 (xi	30000 0000000) 30)		
00	.01.176	17	5060	-	311 72.0 200 010	5060		Protocol			= 0001000	01 User Datagram		
00	.01.178	18	5060	4	NOTIFY	5060		Source IP	Address		= 192.16	8.1.52 (xCOA80134)		
					SIP/2.0 200 OK			Destinatio	n IP Address		= 192.16	8.12.105 (xCOA80C69)		
00	.01.182	19	5060			5060	~	Source Por	t		= 5060 (1	«13C4)		
<							>	Destinatio	n Port		= 5060 ()	«13C4)	~	
Acti	ve Calls G	iraph Avera	ge Jitter Distributio	n }€	E-Model X RTP Packets (Graph 🔪 T.38 Analysis	Call Graph	Call Summary	/					



Call Graph – MSRP Call

• Decodes of the selected MSRP message is displayed on the right pane

PDA Packet Data	Analyzer - Summa	ry View												
File View C	all Summary Pro	tocol Config	gurations	GUI	Configura	tions Help								
🕼 🔎 🏭	W 🗗 🕨	· 1	SET SET	WF	The state of the s)	▼ S	show All C	alls	•				
Call Summary	Registraton Summary	Alert Summ	nary											
Call #	Caller			Calle	e .		CalID		Start	Time	Du	ration	EndTime	CallSuccess
2	0002@192.168.10.	13	0002	2@192.1	168.10.14	GL-MAPS-2465	2-493054435	5-1755	2021-05-110	1:43:17.742	00:02	2:00.037	2021-05-11 01:45:17.909	1
3	0003@192.168.10.	13	0003	3@192.1	168.10.14	GL-MAPS-2465	6-493054534	-1755	2021-05-110	1:43:17.828	00:02	2:00.057	2021-05-11 01:45:18.028	1
4	0004@192.168.10.	13	0004	1@192.1	168.10.14	GL-MAPS-2458	7-493054633	8-1755	2021-05-110	1:43:17.915	00:02	2:00.024	2021-05-11 01:45:18.081	1
5	0005@192.168.10.	13	0005	J@192.1	168.10.14	GL-MAPS-2467	0-493054734	-1/55	2021-05-110	1:43:18.013	00:02	2:00.055	2021-05-11 01:45:18.210	1
7	0005@192.168.10.	12	0000)@192.1 7@102.1	169 10 14	GL-MAPS-2459	0.402054022	-1755	2021-05-110	1:43:18.123	00:02	2:00.022	2021-05-11 01:45:18.297	1
8	0007@192.168.10.	13	0005	192.1	168, 10, 14	GL-MAPS-2465	9-493055033	-1755	2021-05-110	1:43:18.318	00:02	00.000	2021-05-11 01:43:18.334	0
9					168.10.14		3-493055133			1:43:18.415				
<														
Column Width	iolumn Wridth													
TimeStamp	imeStamp Frame Number 192,168,10.13 192,168,10.14 TimeStamp Frame Number 192,168,10.13													
						INVITE				MSRP glMaps	Msrp226789 S	END	(CT_ M3.DC_ 0.03.07.07.0.0	
00.00.000	8	5060		_				5060		From-Path: ms	msrp://192.100	.68.10.13:243	39/GL MAPS 3B40F4BD; tcp	
00.00.010	9	5060	-		SIP/	2.0 100 Trying		5060		Message-ID:	glMapsMsrp22	6788		
					CID/	0 190 Dinging				Success-Rep	ort: no			
00.00.021	12	5060	-		31177	to roo hinging		5060		Byte-Range:	1-270/270			
00.00.120	20	6000			SIF	/2.0 200 OK		5000		Content-Typ	e: text/plai	.n		
00.00.130	20	3000				ACK		5000		GL's Messag	e Automation	& Protocol	Simulation (MAPS ^{D4}) is a protoc	col simulation and
00.00.140	31	5060	-			ALK		5060		glMa	psMsrp226785	\$		
00.00.104	20	04000			м	SRP/SEND		01000						
00.00.134	30	24000						21300						
00.00.205	41	24339	-		MS	RP7200 UK		21366						
					MS	RP/REPORT								
00.00.216	43	24339		_	0.000			21366						
00.00.227	45	24339	4		M	SRP/SEND		21366						
					ы	PP /200 OK								
00.00.249	48	24339			10.	117200 010		21366						
00.00.271	F1	24220			MS	RP/REPORT		21266						
00.00.271	51	24355						21300						
00.01.218	215	24339	-		м	SRP/SEND		21366						
					MS	RP/200 OK								
00.01.230	220	24339	-					21366	~					
<									>	<				
Active Calls (Graph X RTP Pac	kets Graph	λ Ave	rage Jitt	ter Distribut	ion λ E-Model λ	T.38 Analysis		raph / Call Su	mmary /				



LTE Call Flow

Packet Data Analyzer - Summary	View	000 B					19 <u>44</u> 9	οx
Eile View Call Summary Protoco	I 🔄 🖄 🛣	WI Configurations	Show All Calls	•	Call Co	unt: 1		
Cali# 1//SI 1 001013012041631 <	Alert Summery	M_TMSI 1549201847	Result Attach Accepted	EmmCause CS demain not available	EsmCause Regular deactivation	APN Internet-ims	S1AuthenticationResult S1 Authenticated	S6a Authentic Authent ≯
Column Width Image: Column Width Image: Column Width 192168.12.27 36412 Image: Column Width 36412 Image: Column Width Image: Column Width 36412 Image: Column	Absolute Timing 1921 ach Request PDN (3868 3868 at - Authentication Re Authentication Re Authentication Re at - ESM Information ESM Information ESM Information BSM Information a868 3868 3868 3868 3868 a8	Show Latest 168,12,26 36412 Authentication-Info Authentication-Info 36412 36412 36412 36412 36412 Update-Locati Insert-Subscriber Update-Locati 1. 36412 36	192.168.12.110 metion Request 3868 imation Answer 3868 Data Request 3868 Data Request 3868 ion Answer 3868	A SIAP-PDU InitiatingMes ProceduraCod Criticality Value InitialUEMS ProtocolIF Item Protocol Critical value eMB-UE- Item Protocol Critical value NAS PDU NAS PDU NAS PDI Taca ProtocolI Critical value TAI protocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI Critical Value TAI ProtocolI ProtocolI Critical Value TAI ProtocolI ProtocolI Critical Value TAI ProtocolI ProtocolI Critical Value TAI ProtocolI ProtocolI Critical Value TAI ProtocolI ProtocolI ProtocolI Critical Value TAI ProtocolI Pro	Find Complete Stack LAP Layer	- Ini - Ini - 12 - 1 - 5 - 1 - 5 - 0 - 0 - 10(- 1 - 26 - 0 - 10(- 1 - 26 - 0 - 0 - 10(- 1 - 2 - 2 - 0 - 0 - 10(- 1 - 2 - 6 - 0 - 0 - 10(- 1 - 1 - 0 - 0 - 0 - 0 - 10(- 1 - 1 - 0 - 0 - 0 - 10(- 1 - 1 - 0 - 0 - 10(- 1 - 1 - 0 - 0 - 0 - 10(- 1 - 1 - 0 - 0 - 10(- 10(- 1)) - 0 - 0 - 10(- 10(- 1)) - 20(- 0) - 10(- 10(- 1)) - 20(- 0) - 20(-	<pre>.tistingRessage (0) id-initialUEMessage ignore(1) // tems .d-aNE-UE-SIAP-ID reject(0) 006 id-NAS-DDU reject(0) // 1720EF600F110000201DAD46 id-TAI reject(0) 002) id-EUTPAN-COI ignore(1)</pre>	F3504E06

Communications

Call Graph – 5G N1N2 Call

PDA	acket Data Analyzer - Summary View	v								-	
File	View Call Summary Protocol Co	onfigurations GUI Configura	itions Help								
E	🔎 🎦 👯 🕌 📑 👘	🖺 🗏 🚮 🏋 📲 5G	i 🚽	N1N2 Interface 🔻 S	how All Calls	-	Call Count: 1				
Call	Summary SIP Registration Summary A	lert Summary		,,							
Call#	StartTime	EndTime	Duration	SUPT	SUCT	STMSI	IMEISV	aNB	AME		Rani leNganīd
1	2024-05-29 01:20:10.496	2024-05-29 01:20:36.313	00:00:16.009	001013012041631	3012041631	2304464386	1234567890123001	192.168.31.77	192.168.31.55		2
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Colu	nn Width 📙 🖂 Abso	lute Timing 🔲 Show Latest				_					
aNB	A	MF	AUSF	U	лом		Find 🔲 Complete	Stack			
	Initial IFMessage - Begistration Beguest			-		NGAI	Layer =======				^
		38412				NGAP-PDU ThitistingMess	<i>"</i>	= I	nitiatingHessage	: (0)	
	51002	POST /nausf-auth/v1/ue-auth	hentications	36		ProcedureCode	.90	= 1	5 id-InitialUEM	ssage	
	51002		DOCT /www	an		procedureCrit;	cality	= 0	reject(0)		
			51001 POST /nu	dm-ueau/v1/suci-u-uu1-uu-	6666	Value InitialUEMess	age	-			
				200		ProtocolIE-0	ontainer	= 6	Items		
			51001		6666	Item		= 0			
	51002	201	666	6		Protocollk- Protocoll	-ID	= 8	5 id-RAN-UE-NGAN	-ID	
	oumEnt/MACTrongent Authoritication P			~		procedure	riticality	= 0	reject(0)		
ľ	whinkings fransport - Authentication h.	38412				Value		=			
U	plinkNASTransport - Authentication Res					Item	AP-1D	= 2			
		38412				ProtocolIE-	Field	=			
	51002	PUT /nausf-auth/v1/ue-auther	ntications/A	36		ProtocolII	-ID	= 3	8 id-NAS-PDU		
		200	· · · ·			Value	riticality	= 0	reject(U)		
	51002	200	666	56		NAS-PDU		=			
	pwnlinkNASTransport - Security Mode C.					NAS PDU	Dump	= x	7E004171000D0100	F1100000	0000
	l	38412				ProtocolIE-	Field	= 2			
			51001 POST /nu	dm-ueau/v1/imsi-00101301204	6666	ProtocolII	-ID	= 1	21 id-UserLocati	.onInform	atio:
	nlinkNASTransport - Security Mode Com					procedure0	riticality	= 0	reject(0)		
۱ř	plink wo transport - Security mode con	38412				UserLocat	ionInformation	- = u	serLocationInfo	mationNR	(1)
			F1001	201	0000	userLoca	tionInformationN	R =			
			31001		0000	nR-CGI		-			
	51006	PUT /nudm-uecm/v1/ims	si-001013012041631/reg	gistrations/amf-3gpp-access	6666	MCC PLENIC	entity	= 0	01		
			201			MNC		= 0	1		
	51006	•			6666	nRCell	Identity	= 0	000000000000000000000000000000000000000	00000000	0000
	E1000	GET /nudm-	-sdm/v2/imsi 001013012	2041631/nssai	2000	pLHNIc	entity	-			
	51006				0000	мсс		= 0	01		
	51006	4	200		6666	MNC		= 0	1		
		GET /pudm-s	dm/v2/imsi-0010130120	141631/am-data		Item		= x	000001		
	51006	ac i muunis		ain data	6666	ProtocolIE-	Field	=			
	E1000		200		2222	ProtocolII	-ID	= 9	0 id-RRCEstablis	hmentCau	se
	51006				0000 V	procedure	ricicality	= 0	relect(0)		> ×
		,				UI •					,
	Ils Rate Call Flow Call Summary	1									

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Signaling / Audio/ Video QoS Parameters

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PDA Packet Data Analyzer - Summary View					- C) ×
File View Call Summary Protocol Configuration	ons <u>G</u> UI Configurations	Help				
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Call Summary SIP Registration Summary Alert Summar	ry .					
Call # SSRC Payload Packet Conversat L	Listening Latest OverAll	Packets Missing Duplicate Out Of Average	Average Average Ave	rage Cumulativ Max/Min Max/Min Max/Min	n Max/Min Average luur	pHdr Iu 🔺
Received MOS/R N	MOS/R MOS_Dist VoiceQ.	Discard Packets Packets Sequence Gap(ms)	Delay Jitter Inter	r Packet Gap Delay Jitter	RTDela RTDela CR(2 (C
@Call#000001 Caller:0001 Callee:0001 Callid:GL-MAPS-	1898-766689277-20836-3688	@192.168.12.92 Call StartTime:2023-06-01 15:01:34.419	Call Duration: 00:01:00.023			
No 1 42949 PCMU 0 0.0070	0.00/0 0/0/0	070.00 070.00 070.00 070.00 0.00	0.00 0.00 0	0 0.007 070 0.007	. 0.000 0.000 07	0 0
🧟 1 42949 PCMU 0 0.0070	0.00/0 0/0/0	0/0.00 0/0.00 0/0.00 0/0.00 0.00	0.00 0.00 0	0 0.007 070 0.007	. 0.000 0.000 07	0 0
Call#000002 Caller:0002 Callee:0002 Calld:GL-MAPS-	1898-766689328-20842-1469	5@192.168.12.92 Call StartTime:2023-06-01 15:01:34.48	2 Call Duration: 00:01:00.033			
🎭 2 42949 MuLA 0 0.0070 🗉	0.00/0 0/0/0	070.00 070.00 070.00 070.00 0.00	0.00 0.00 0	0 0.007 070 0.007	. 0.000 0.000 07	0 0
🧟 2 42949 MuLA 0 0.0070	0.00/0 0/0/0	0/0.00 0/0.00 0/0.00 0/0.00 0.00	0.00 0.00 0	0 0.007 070 0.007	. 0.000 0.000 07	0 0
Call#000003 Caller:0003 Callee:0003 CallId:GL-MAPS-	-1896-766689378-20848-1354	D@192.168.12.92 Call StartTime:2023-06-01 15:01:34.53	3 Call Duration: 00:01:00.045			
🎭 3 42949 PCMA 0 0.0070 I	0.00/0 0/0/0	070.00 070.00 070.00 070.00 0.00	0.00 0.00 0	0 0.007 070 0.007	. 0.000 0.000 07	0 0 🗸
<						>
	/ /	-	, ,	-1		
Signalling Parameters	Value 🔨	Audio Parameters	Value	Video Parameters	Value	^
Caller	0001	Src RTP Channel	192.168.12.92: 1026	Src Video Channel		
Callee	0001	Src Media Type	PCMU/8000	Src Media Type		
Calld	GL-MAPS-1898-766	Src SSRC	4294967295	Src SSrc		
Call Status	l erminated	Src Packets Count	0 / 0.00	Src Packets Lount		
Coll Initiated Time	2022.06.01.15-01-2	Sto Duplicate Rackets / (%)	070.00	Sto Duplicate Backets / (%)		
Call Established Time	2023-06-01 15:01:3	Sto Dut of Sequence Packets / (%)	070.00	Sto Dublicate Fackets / (%)		
Call Stop Time	2023-06-01 15:02:3	Src Conversational MOS/B-Factor	0.00/0	Src Video Frame count		
Call Duration	00:01:00.023	Src Listening MOS/R-Factor	0.00 / 0	Src Frame Rate(Frames/sec)		
Call Terminator	Callee	Src GoodCMos/FairCMos/PoorCMos (Seconds)	0/0/0	Src AvgDelay		
Call Failure Reason		Src Voice Quality		Src AvgGap		
		Src Discarded Packets / (%)	0 / 0.00	Src MDI (DF:MLR)		
Session Request Delay (msec)	29.972	Src Average Inter Arrival Jitter (RTCP)	0	Stc AvgMDI(DF:MLR)		
Session Disconnect Delay (msec)	9.886	Src Average Jitter	0.00	Dest) (idea Channel		
FOST FICKOF Delay (IIIsec)	00.00	Sto Average Gap	0.00	Dest Media Tune		
Total Signaling Frames	7	Sic Ardiage dap	0.00	Dest SSrc		
		Dest RTP Channel	192.168.12.94: 1026	Dest Packets Count		
CallType		Dest Media Type	PCMU/8000	Dest Missing Packets / (%)		
SubCallType		Dest SSRC	4294967295	Dest Duplicate Packets / (%)		
PTTCount	0	Dest Packets Count	0	Dest Out of Sequence Packets / (%)		
SquelchLount	U	Dest Missing Packets / (%)	0 / 0.00	Dest Video Frame count		
PTIMLount	0	Dest Duplicate Packets / [%]	070.00	Dest frame Hate[Frames/sec]		
PPSCTCount	0	Dest Out or Sequence FacKets 7 [/6]	0/0.00	Dest AvgDelay		
	· · · · · · · · · · · · · · · · · · ·		0.007.0	Dest Arguap		×
▲ ► Average Jitter Distribution λ E-Model λ	T.38 Analysis Call Flow	Call Summary /				



Average Jitter Distribution Graph

• Distribution of the Average Jitter values across Total Sessions





MOS Graph and R-Factor Graph

- E-Model graph provides R-factor, MOS, and packets discarded against number of sessions. All these three graphs show statistics of terminated calls
 - R-Factor A bar graph that plots R-Factor across No of Sessions
 - MOS A bar graph that plots Mean Opinion Score across No. of Sessions
 - Packets Discarded A bar graph that plots Packets Discarded across No. of Sessions







RTP Packets Graph



 RTP Packets graph plots and compares out of ordered packets, missing packets and duplicate packets against Total Audio Packets



T.38 Analysis - Fax over IP

- Supports capturing and decoding of Fax (T.38 data) calls over VoIP
- Decodes of selected FAX message is displayed on the right pane
- Captured fax calls by PacketScan[™] can also be analyzed using GLInsight[™] by saving the fax calls directly in (*.PCAP) Ethereal file format

PDA			Pac	ket Data Analyz	zer - Summary	View			- ć	3 ×					
File View	Call Summary	Protocol Configurations GUI Configurations	Help												
<u> </u>	🎦 👽 🕒	🕨 🗉 🖄 🚿 📽 🚟 SIP	• s	how Fax Calls		•									
Call Summar	9 Registraton Sumr	mary Alert Summary													
Call #	Ssrc_L	ConversationalMos_L	ConversationalR_L	Listenin	ngMos_L	ListeningR_L	PacketsD	iscarded_L	PacketsDiscarded(%)_L						
1	39008955	9 4.20	93	4.	.20	93		0	0.00						
										-					
<										>					
TimeStamp	192.16	8.1.244	192,168 1,60	^		T.38 Layer ========	=	REQUENCE							
		(Frm:1409)Msa::po-sian/	al .		seq-number		=	INTEGER							
00.17.274	UU1/2/45004 = 3 (Fmr(1410)Msg.no.signal Frimary-ifp-packet = Open Type														
00.17.274	0.17.274 5004 [Fmc1410]Msg:mo-signal 5004 [Length = 1 IFPPacket = SEOUENCE														
00.17.275	5004	(Frm:1411)Msg::no-signa	al	E004	IFPPacket Preamble			SEQUENCE 0							
00.17.275	3004	(Error 1419)Magrupp signs		5004	type-of-n	usg	= (CHOICE							
00.27.343	5004	(rini, 14 rojmsg. no sigre	•	5004	t30-indi	lcator	= 1	ENUMERATOR							
00.27.343	5004	(Frm:1419)Msg::ced	>	5004	Extensit	oility Marker	-	0							
		(Frm:1420)Msg::v21-pream	nble		error-reco	overy	= (CHOICE	Disalawa da sa da d						
00.30.538	5004			5004	Choice Ind secondary	iex /-ifp-packets	=	0 SEQUENCE OF	Displays decoded						
00.31.580	5004	[Frm:1421]Msg::NSF	───▶ └	5004	Iteration	Count	-		information of the	e					
00.31.955	5004	(Frm:1422)Msg::CSI NUM:918040	0488401ø	5004	primary-	-ifp-packet	= (Open Type	selected FAX mes	sage					
00.01.000	0004	(Error1440)Mercr:DIS:DSB-ITULT V 22	7 ter and V 29	0004	Length	+	-	1 SPOUENCE							
00.32.648	5004	(5004	Preamble		=	0							
00.33.110	5004	(Frm:1451)Msg::no-signa		5004	type-of Choice	-msg Index	= (CHOICE 0							
00.00.017	5004	(Frm:1561)Msg::v21-pream	nble	5004	t30-ir	dicator	= 1	ENUMERATOR							
00.33.617	5004	(Em:1600)4000		5004	Conter	ibility marker	=	0 no-signal(0))						
00.40.659	5004	[Frm: 1563]Msg::UFR		5004	Padding oct	MAC Layer =======	=	401188840038							
00.40.834	5004	(Frm: 1566)Msg::no-signa	al	5004	FCS		= :	x013CCA38 (Inv	alid FCS. Correct FCS is	xA72500					
01 11 494	5004	(Frm:2968)Msg::v21-pream	nble	5004	<					>					
Active Ca	Ils Graph 👌 Ave	rage Jitter Distribution $~\lambda$ E-Model λ RTP Pack	tets Graph T.38 Analysis	Call Graph 🔪 Call Su	ummary /										



Call Detail View

- Provides a detail look at the two (or one) RTP sessions that are part of a single call
- Left and right panes accommodate the two sessions

PDA									Р	acket Data Ana	alyzer - Det	ail View									- 🗇 🗙
<u>F</u> ile <u>V</u> iew	<u>D</u> etail Vie	w <u>P</u> rot	ocol Configurat	tions	GUI Configuration	ns <u>H</u> elp															
<u>/</u>] 🗄	2	! 🖵	▶ ■ 🖄	圏	🚮 🌾 🔳	SIP			- 5	how All Sessia	ns	•									
Call Summary	Registra	ton Summ	ary Alert Summa	ary 📋																	
Packet #	Sequen	BTP	Payload Type	Paylo	Packet Sequ	Gap(ms)	Ga	Delay	Jitter	^	Packet #	Sequen	BTP	Payload Type	Paylo	Packet Sequ	Gap(ms)	Ga	Delay	Jitter	^
M 5	41763	4325	PCMU/8000	160	Session In Pr	0.00	0.00	0	0.00		M 9	47038	3301	PCMU/8000	160	Session In Pr	0.00	0.00	0	0.00	
6	41764	4325	PCMU/8000	160	Session In Pr	20.06	20.00	0	0.00		11	47039	3301	PCMU/8000	160	Session In Pr	18.81	20.00	-1	0.08	
7	41765	4325	PCMU/8000	160	In Sequence	19.53	20.00	0	0.03		13	47040	3301	PCMU/8000	160	In Sequence	20.50	20.00	0	0.10	
8	41766	4325	PCMU/8000	160	In Sequence	19.52	20.00	0	0.06		15	47041	3301	PCMU/8000	160	In Sequence	19.53	20.00	0	0.13	
10	41767	4325	PCMU/8000	160	In Sequence	21.50	20.00	1	0.14		1/	47042	3301	PCMU/8000	160	In Sequence	21.49	20.00	1	0.21	
12	41768	4325	PCMU/8000	160	In Sequence	19.53	20.00	0	0.17		19	47043	3301	PCMU/8000	160	In Sequence	19.52	20.00	0	0.23	
14	41703	4320	PCMU78000	100	In Sequence	13.03	20.00	0	0.18		21	47044	2201	PCMU78000	100	In Sequence	13.03	20.00	0	0.24	
18	41770	4325	PCMU/8000	160	In Sequence	19.57	20.00	0	0.20		25	47045	3301	PCMU/8000	160	In Sequence	20.51	20.00	0	0.27	
20	41772	4325	PCMU/8000	160	In Sequence	20.51	20.00	0	0.22		27	47047	3301	PCMU/8000	160	In Sequence	19.53	20.00	0	0.29	
22	41773	4325	PCMU/8000	160	In Sequence	19.52	20.00	0	0.25		29	47048	3301	PCMU/8000	160	In Sequence	20.55	20.00	0	0.31	
24	41774	4325	PCMU/8000	160	In Sequence	20.75	20.00	0	0.28		31	47049	3301	PCMU/8000	160	In Sequence	19.48	20.00	0	0.33	
26	41775	4325	PCMU/8000	160	In Sequence	19.31	20.00	0	0.31		33	47050	3301	PCMU/8000	160	In Sequence	20.51	20.00	0	0.34	
28	41776	4325	PCMU/8000	160	In Sequence	19.50	20.00	0	0.32		35	47051	3301	PCMU/8000	160	In Sequence	19.53	20.00	0	0.35	~
Heading			Va	lue						/	Heading			Va	ue						^
SSRC			33	554684	7						SSRC			338	30545537						
Source IP Ac	Idress		19:	2.168.1.	200						Source IP.	Address		192	2.168.1.10	3					
Destination I	Address		19:	2.168.1.	103						Destination	IP Address		192	2.168.1.20	0					
Source Port	0.00		10.	24 24							Source Po	t Dort		10/	24						
BTP Packet:	s Count		10.	24 71							BTP Pack	ets Count		126	-+ 38						
RTCP Packe	ets Count		2								RTCP Pac	kets Count		1							
Packets With	n Marker Bi		1								Packets W	ith Marker B	it	1							
Total Audio E	lytes		20:	3201							Total Audio	Bytes		202	2721						
BTCP Sende	er's Heports	to.	2								BTCP Dec	der's Heports) No	1							
Out Of Sequ	ence Pack	ts ≥ts \ %	0.5	0.00							Out Of Sec	uence Pack	ets \ %	0.	0.00						
Missing Pack	ets \ %		0 \	0.00							Missing Pa	ckets \ %		0 \	0.00						
Duplicate Pa	ckets \ %		0 \	0.00							Duplicate F	Packets \ %		0 \	0.00						
MOS-CO V C	onversation	al P	4.2	01.92							MOS.CO.V	Conversation	oal B	12	01.93						
MOS-LQ VI	stenina R		4.2	0 \ 93							MOS-LQ \	Listenina R		4.2	0 \ 93						
G.107 R			92								G.107 R			92							
Nominal MOS	6 \ Nomina	IR	4.2	0 \ 93						×	Nominal M	DS \ Nomina	i B	4.2	0 \ 93						¥
RTP Stati	stics / R1	icp λ Ga	ap Graph 👌 Jitte	er Graph	Gap Distribut	ion Graph	λ Jitt	er Distribu	tion Graph	MOS Graph	Inband Eve	nts λ RTF	PEvents	Wave Graph	Spect	ral Display 🔪 F	R-Factor Sta	tistics	/		



Gap and Jitter Graph



Gap graph plots the Gap (in milliseconds) versus the packet number

• Jitter graph plots the Jitter versus the packet number



Gap and Jitter Distribution Graph



• Number of packets with a particular value of gap is plotted against the (gap) value

• Number of packets with a particular value of jitter is plotted against the jitter value



MOS Graph



• MOS Graph plots Mean Opinion Score values throughout the duration of the call



Inband and Outband (RTP) Events

TimeStamp	Туре	Event	On(ms)	Power(dBm)	Freq1(Hz)/Pow	Free	q2(Hz)/Pow	-			
00:00:00.000	IDLE		45470	0.00							
00:00:45.470	DTMF	1	80	-1.89	6987-6.01	12	10/-4.01				
00:00:45.550	IDLE		80	0.00							
00:00:45.630	DTMF	2	80	-1.87	6987-6.00	13	377-3.99				
00:00:45.710	IDLE		80	0.00							
00:00:45.790	DTMF	3	80	-1.85	6987-5,98	14	70/000		-		
00:00:45.870	IDLE	_	80	0.00			TimeStamp	_	Event	Volume	(-dBm) Duration (ms) 🔺
00:00:45 950	DTME	4	80	-1.86	7717-5.98	12	12:09:02.652		DTME 1	6	80
00:00:46:030	IDLE	· · · · · · · · · · · · · · · · · · ·	80	0.00			12:09:02.971		DTME 3	8	80
00:00:46 110	DTME	5	80	-1.86	77175.98	13	12:09:03.132		DTMF 4	6	80
00.00.46.190	IDLE		90	0.00	1117-0.00	- 13	12:09:03.292		DTMF 5	6	80
00.00.46.130	DTME	C	00	1.07	77175.00	1.4	12:09:03.452		DTMF 6	6	80
00:00:46.270	DIME	ь	80	-1.87	7717-0.99	14	12:09:03.612		DIME 2	6	80
00:00:46.350	IDLE		80	0.00			12:09:03 931		DTME 9	6	80
00:00:46.430	DTMF	7	80	-1.86	8537-5.98	12	12:09:04.092		DTMF0	6	80
00:00:46.509	IDLE		80	0.00			12:09:04.252		DTMFA	6	80
00:00:46.590	DTMF	8	80	-1.89	8537-6.01	13	12:09:04.412		DTMF B	6	80
00:00:46.670	IDLE		80	0.00			12:09:04.572		DIMED	6	80
,		\					12:09:04 891		DTMF #	6	80
Inband Events	A RIPE	vents)	Wavel	iraph 👌 Spec	ctral Display 👌 R	-Fact	12:09:36.324		MF 1	6	80
							•				
							Inband Events	λ	RTP Events / Wav	e Graph λ Spectra	al Display 🔪 R-Factor Statistics 🖊

- Inband Event tab displays Inband DTMF and MF digits as they are received on selected RTP stream
- Outband (RTP) Events tab displays all Outband RTP events defined in RFC 2833 or RFC 4733



Wave and Spectral Graphs



- Wave graph Displays the amplitude of the incoming signal in a selected call as a function of time
- Spectral Display Displays the power of incoming signal while the capturing is going on as a function of frequency



Play Audio

Play - Jitter Options		×
Options Corrected As Is Extract Mix Option Mix Stereo C Separate Start from beginning	Jitter Buffer Option ○ Static ⓒ Dynam Jitter Buffer Len 10 Dynamic Jitter Buffer 0 Min Delay 40 Max Delay 10 ▼ Fill with Last Packet □ Select other Session	nic 0 msec ption msec 0 msec Set Default s for Playback
	OK Cancel	

- Plays the RTP streams of a call to the PC speaker using a soundcard
- Provides a host of options such as jitter buffer settings, audio mixing, and so on to play a live call in real-time or play captured voice files



Write to File

- Various options are provided to save captured calls
- Use the files with voice quality analysis software to calculate the mean opinion score of the call
- Records the RTP stream to a file in *.wav format

Write To File - Jitter Op	otions	X					
Options Corrected As Is Extract Mix Option Mix Stereo Separate	Jitter Buffer Option ○ Static ● Dynamic Jitter Buffer Len 100 msec Dynamic Jitter Buffer Option Min Delay 40 msec Max Delay 100 msec ▼ Fill with Last Packet Set Default						
 Start from beginning File Record Use SSRC for File Name 							
C:\Program Files\GL Communications Inc\PacketScan\Sample							
OK Cancel							



Save Call and Extract Fax Image

🙀 Save Call 🔀 🔀
Call(s) Selected Call(s)
CallNum_2 CallNum_3
Save Call
C HDL File C PCAP File C PCAPNG
Path D:\Program Files\GL Communications Inc\PacketScan\Examples\Othe
✓ Overwrite Files Save Call(s) Exit

- Saves a particular call in either GL's proprietary HDL file format or Ethereal PCAP file format or PCAPNG file format
- Saves the Call Summary details including signaling and audio / fax/ video parameters for a particular call in *.rtf file
- Helps in getting data from real-time traffic locations to the lab for detailed analysis

🗤 Exract Fax Image from Call	×
Call(s) Selected Call(s) CallNum_1	_
Extract Fax Image	
Path C:\Program Files\GI Communications Inc\PacketScan	
✓ Overwrite Files Extract Image Exit	

• Extracts Fax image in the TIFF format from the selected fax call



Trigger and Action Settings



- Set the triggers and actions criteria to filter calls and perform additional actions on the completed calls
- Trigger actions on certain SIP, RTP, MEGACO, and H.323 parameters
- Triggering factors includes calling number, called number, incomplete calls, fax calls, call duration, MOS factor, sip error code, average jitter, and more
- Actions include
 - Saving call to a file -*.hdl, *.pcap, or *.pcapng
 - Recording audio to a file
 - Sending an email alert
 - Generates alerts when particular vital parameters go beyond a specified value
 - Outputs call detail records as CSV
 - Extract Fax in Tiff format

Call Detail Records (CSV)

- Creates three types of Comma Separated Value (CSV) files such as Call Side Record, Call Master Record, and Call Events Record
 - Call Side Record: It is a record concerning each party participating in the call. For example: Probe ID, Call ID, Side, Address, File Name, SSRC, Codec, Total Packets, and so on
 - Call Master Record: It contains fields concerning the call, For example: Probe ID, CALL ID,

Side 1, Side 2, Protocol name, Start & Released dated and time, and so on

- Call Event Record: It gives an event-byevent account of the call. For example: Probe ID, Call ID, Side, Class ID, Start, Duration, Source IP address, Destination IP Address, and so on
- Use Sub Folders option to automatically create the subfolders after some time duration

✓ Save Call ✓ Call Side Record Probe Name VolPProbe ✓ Audio Recording ✓ Call Master Record ✓ ✓ ✓ User Defined ✓ Call Events Record ✓ ✓ ✓ Send e-mail ✓ Call Events Record ✓ ✓ Call Detail Record ✓ CSV Files Destination Directory ✓ Call Detail Record □ □ □
Extract Fax Image Use Sub Folders Folder Prefix VolPCaptures Create Subfolder Every 1 hr Create File Options If File Exists Overwrite C Skip Operation C Append Sequence Number

Alert Summary

🗤 Traffic Analyser - Summary Yiew											
<u>F</u> ile ⊻i	jile <u>V</u> iew <u>H</u> elp										
Call Summary Registraton Summary Alert Summary											
Call#	Protocol	Message	Туре	Threshold	Value	Caller	Callee	Calld			
1	SIP	mos value between 3 to 4	Warning	2.00-4.00	3.57	0005@192.168.1.236	0005@192.168.1.234	GLPG143457205760			
2	SIP	mos value between 3 to 4	Warning	2.00-4.00	3.39	0006@192.168.1.236	0006@192.168.1.234	GLPG143617205763			
3	SIP	mos value between 3 to 4	Warning	2.00-4.00	2.77	0008@192.168.1.236	0008@192.168.1.234	GLPG143617205769			
3	SIP	mos value between 1 to 2.5	Critical	1.00-2.50	2.36	0008@192.168.1.236	0008@192.168.1.234	GLPG143617205769			
4	SIP	mos value between 3 to 4	Warning	2.00-4.00	3.48	0009@192.168.1.236	0009@192.168.1.234	GLPG143617205772			
5	SIP	mos value between 3 to 4	Warning	2.00-4.00	3.30	0011@192.168.1.236	0011@192.168.1.234	GLPG143777205778			
6	SIP	mos value between 3 to 4	Warning	2.00-4.00	2.77	0012@192.168.1.236	0012@192.168.1.234	GLPG143927205781			
6	SIP	mos value between 1 to 2.5	Critical	1.00-2.50	2.31	0012@192.168.1.236	0012@192.168.1.234	GLPG143927205781			
7	SIP	mos value between 3 to 4	Warning	2.00-4.00	2.27	0001@192.168.1.231	0001@192.168.1.237	GLPG1340712776398	2		
7	SIP	mos value between 1 to 2.5	Critical	1.00-2.50	2.27	0001@192.168.1.231	0001@192.168.1.237	GLPG1340712776398	2		
8	SIP	mos value between 1 to 2.5	Critical	1.00-2.50	1.47	0002@192.168.1.231	0002@192.168.1.237	GLPG1341712776398	7		
9	SIP	mos value between 1 to 2.5	Critical	1.00-2.50	1.04	0003@192.168.1.231	0003@192.168.1.237	GLPG1342556776399	2		

- Generates alerts when vital parameters go beyond a specified value
- Provides an active list of the alerts for the events in a tabular column
- Displays the summary of call#, user-defined message, threshold value, actual value for which the alert occurred, callee, caller, and callid



Registration Summary

- Displays the SIP registration information in a tabular format which includes user agent, registrar, registered time, status, and so on for each user agent
- Displays the active registration graph of the entire registration summary
- Provides the trace display of each registration

DA Packe	t Data Analyzer	- Summary \	/iew							- 🗆	\times
ile Viev	v Call Summa	ary Help									
<u> </u>	₩ 🖟 Sho	w All Regi	strations	▼ Total : 15							
Call Summ	ary SIP Registr	ation Summary	Alert Summary								
Call #	Method	Regis	ster Request Ti	User Agent	Registrar	Result	Status	ErrorCode	Call ID	Registered Time	1.
0	Register	2023	-11-15 11:18:1	0001@192.168.12.112	192.168.12.112	Passed	Registered	0	GL-MAPS-16-33884	2023-11-15 11:18:1	
1	DeRegister	2023	-11-15 11:18:2	0001@192.168.12.112	192.168.12.112	Passed	De-Registered	0	GL-MAPS-16-33884		
2	Register	2023	-11-15 11:19:1	0001@192.168.12.112	192.168.12.112	Failed	Failed	404	GL-MAPS-23-33937		
3	Register	2023	-11-15 11:19:2	0001@192.168.12.112	192.168.12.112	Failed	Failed	403	GL-MAPS-28-33949		
	Register	2023	-11-15 11:19:4	0001@192.168.12.112	192.168.12.112	Failed	Failed	423	GL-MAPS-33-33971		
5	Register	2023	-11-15 11:20:0	0001@192.168.12.112	192.168.12.112	Failed	Failed	480	GL-MAPS-38-33995		
6	Register	2023	-11-15 11:20:2	0001@192.168.12.112	192.168.12.112	Failed	Failed	482	GL-MAPS-43-34015		
[Register	2023	-11-15 11:20:5	0001@192.168.12.112	192.168.12.112	Failed	Failed	400	GL-MAPS-48-34043		×
r –											>
	-			-				d	Begistration S	tatistics Count	
Registratio	on Type Registra	ation 💌	Export	Graph Duration 7 days	2023-11-15 11:18:1	.8 💌 Goto	<u>Save</u> Updat	te Graph	Total Begistral	ions 15	
									Active Benistr	ations 0	
									Completed Re	distrations 5	
			Graph Start -	(2023-11-08 11-24-50) Graph	End - (2023-11-15 11-24	4-40)			Failed Registra	tions 10	
			Graphiotare	(2025 11 00 11.2 1.50) 0 00	2020 11 10 11.2				Timed Out Rep	gistrations 0	
Regist	ration Per Sec	ond							InProgress Re	gistrations 0	
				Attempted	Successful		Unsuccessful		Registration S	essions 13	
1									De-Registratio	n Sessions 2	
									Bedistration M	errager 13	
10 -									De-Registratio	n Messa 2	
									Eniled Desister	tion Cat	
Se									Client Failure	son odt	
le e									403 Forbidd	en 1	
rati									404 Not For	ind 1	
alisti 4									423 Interval	Too Brief 1	
Seg.									480 Tempor	arily Una 1	
۰ <u>۳</u>									482 Loop D	etected 1	
2-									4xx Other C	ient Failure 1	
	.								Server Failure	25	
15	- 11:18:00	15 - 11:19-	10 15-11	20:00 15 - 11:21:00	15 - 11:22:00	15 - 11:23:00	15 - 11:24:00	15 - 11:25:0	500 Server	nternal 1	
15	11.10.00	15 11.19.0	50 IJ-II	20.00 13-11.21.00	10 11.22.00	15 11.25.00	15 11.24.00	15 11.25.0	5xx Other S	erver Fail 1	
					rime				Global Failure	s	
									603 Decline	1	
Denter		Desistanti 7							5xx Uther G	lobal Fail 1	
registra	illion Graph /	Registration	race /								
									<u>u</u> .		



Registration Trace

• Displays the message sequence of registered calls. Message sequence pictorially displays the messages exchanged for a particular scenario between a user agent and the registrar

PDA Packet Data	PA Packet Data Analyzer - Summary View -											
<u>File View Cal</u>	II Summary	<u>H</u> elp										
🕼 🏪 🕌	뷰 Show Al	l Registrations	 Call Count: 179 	100								
Call Summary SI	Call Summary SIP Registration Summary Alert Summary											
Call# Metho	bd	RegisterRequestTime	UserAgent	Registrar	Result	Status	ErrorCode	CallD	RegisteredTime	Requests	Responses	Exp 🔨
0 Regist	ter	2023-11-15 18:49:0	001013012041632	ims.mnc001.mcc00	Passed	Registered	0	GL-MAPS-27303-29	2023-11-15 18:49:0	2	2	360
1 Regist	ter	2023-11-15 18:49:0	001013012041638	ims.mnc001.mcc00	Passed	Registered	0	GL-MAPS-27309-29	2023-11-15 18:49:0	2	2	360
2 Regis	ter	2023-11-15 18:49:0	001013012041631	ims.mnc001.mcc00	Passed	Registered	0	GL-MAPS-27293-29	2023-11-15 18:49:0	2	2	360
3 Hegis	ter	2023-11-15 18:49:0	001013012041633	ims.mncUU1.mccUU	Passed	Hegistered	U	GL-MAPS-27273-29	2023-11-15 18:49:0	2	2	360
4 Hegisl	ter	2023-11-15 18:49:0	001013012041636	ims.mncUU1.mccUU	Passed	Hegistered	0	GL-MAPS-27352-29	2023-11-15 18:49:0	2	2	360
5 Hegisi	ter	2023-11-15 18:49:0	001013012041634	ims.mnc001.mcc00	Passed	Registered	0	GL-MAPS-27296-29	2023-11-15 18:49:0	2	2	360
5 Hegisi 7 Regisi	ter ter	2023-11-15 18:49:0	001013012041633	ims.mnc001.mcc00	Passed	Registered	0	GL-MAPS-27278-23	2023-11-15 18:43:0	2	2	360
7 FIELING	iei	202341413110.4311	1011113012041637		ERNEU	DEDISTERED		DI MARAZZZANIZA	202351151011014210		1	>
Time 00:00:00.000 00:00:00.134 00:00:00.145 00:00:00.167	Frame# 5781 5864 5872 5942	192.168.191 5060 5060 5060	.1 REGISTER SIP/2.0 401 Unauthorized REGISTER SIP/2.0 200 OK	alest Find Complete Stack REGISTER 5060 S060 0401 Unauthorized 5060 REGISTER 5060 5060 S060 REGISTER 5060 192.202000K 5060 192.2020								
Registration Gr	raph \ Regis	stration Trace			>							>
	A. Nor	······································										

KPI Report (Registration)

- The SIP Registration Summary KPI Report includes KPIs for the following:
- Register Messages per Session: Shows a graph for the distribution of Register Requests
- **Registrar(s) Distribution:** Displays a graph for the number of Registration sessions per Registrar
- **Registration(s) vs Deregistration(s):** Illustrates a graph comparing the distribution of Register and Deregister counts with percentages (%)
- Registration(s) Over Time: Show the graphs for "Successful," "Failed," and "Total Attempts" per second
- **Deregistration(s) Over Time:** Displays a graph for "Successful" and "Total Attempts" per second
- Registration(s) Deregistration(s) Over Time: Shows a graph for overall "Register & Deregister attempts," "Register & Deregister passed," and "Register & Deregister failed" attempts per second





Registrar(s) Distribution, Registration vs Deregistration KPIs



Registration(s) over Time, Deregistration over Time KPIs





Registration(s)-Deregistration(s) over Time KPI





Whitelist Configuration

• On the PDA main window, click on GUI Configurations -> WhiteListed Numbers to configure Whitelist number

PDA Packet Data Analyzer - Summary View									
File Vie	w Call Summary Protocol Configurations	GUI	Configurations Help						
S 2	● 〒 ● ト = 巻 湾 昴		CDR Display Configuration Call						
Call Sum	mary Registraton Summary Alert Summary		CDR Database Configuration						
Call #	Caller	~	Show New CDR Summary View						
			Show Summary View						
			Triggers and Action Settings						
			Enable/Disable Triggers						
			PDA Startup Options						
			Configure Frame Summary						
			PDA Performance Options						
			Call State Color Options						
			Traffic Recording Configuration						
		\checkmark	WhiteListed Numbers						
		~	CriteriaBased Trace Recording						
		~	CriteriaBased Voice Recording						
			Protocol Statistics Display Configuration						
		_							



Whitelist Configuration (Contd.)

- Check the Enable WhiteList option and click on Configure List. This will invoke SIPWhiteList.txt in the Notepad application
- Enter the SIP Caller or Callee Number
- The following numbers should be added in the SipWhiteList.txt file
 - ▶ 0010
 - ▶ 0020
 - ▶ 0030
 - ▶ 0040
 - ▶ 0050
- Save and Close the file



SipWhitel	.ist.txt - Notepad			_		×
<u>F</u> ile <u>E</u> dit F	<u>o</u> rmat <u>V</u> iew <u>H</u> elp					
##Phone ## ? ->: [#NUMBER 0010 0020 0030 0030 0040 0050	Number patter indicates any o R_PATTERNS]	ns to one d:	match with igit, *-> ze	ero c	or mai	ny
						~
<						>
	Ln 1, Col 38	100%	Windows (CRLF)	UTF-	8	

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NetSurveyorWeb[™] - Network Surveillance System



NetSurveyorWeb™ Main GUI

GL NetSurveyorWeb		💋 🔷 Refresh	Protocol Type VOIP (SIP & H323) 🔻 My Account
GI	🔲 Data 🥼 Reports 🕥 Alarms 🍂	System Status at Users 2018-07-05 12:20:56		
Quick CDR Y	Quick CDR \ All Calls Date : 2018-07-05 2018-07-05 Time : 00:	00:00 \$ 23:59:59 \$ Ok		
All Calls	Today Yesterday Last 7 Days Last 30 Days All			
Failed Calls	Actions Ouery Execution Time : 0.45301 Seco	onds		
Passed Calls				
Poor LMOS	Quick Search: Trafficsumid		Page Size: 2	0 ▼ Sort Order : STARTTIME DESC
Longer Duration Calls				
Voice Calls	SINo Calling Number Ca	alled Number Starttime	Duration Call Success Failure Cause	Listening Mos1 Listening Mos2 Payload1 Pc
	Call Flow 1 0159@192.168.12.163 01	159@192.168.12.164 2018-07-05 12:12:47.134	00:01:00.024 1 0	3.02 3.02 SPEEX/8000 1
Custom CDR	Call Flow 5 2 0160@192.168.12.163 01	160@192.168.12.164 2018-07-05 12:12:47.134	00:01:00.024 1 0	3.02 3.02 SPEEX/8000 15
CDR	Call Flow 3 0161@192.168.12.163 01	161@192.168.12.164 2018-07-05 12:12:47.134	00:01:00.024 1 0	4.16 4.16 SPEEX/8000 19
Failed 🔹	Call Flow 🖶 4 0158@192.168.12.163 01	158@192.168.12.164 2018-07-05 12:12:47.104	00:01:00.024 1 0	4.16 4.16 SPEEX/8000 19
Eailed	Call Flow 🛼 5 0157@192.168.12.163 01	157@192.168.12.164 2018-07-05 12:12:47.094	00:01:00.024 1 0	4.16 4.16 SPEEX/8000 19
	Call Flow 🖶 6 0156@192.168.12.163 01	156@192.168.12.164 2018-07-05 12:12:47.094	00:01:00.024 1 0	3.02 3.02 SPEEX/8000 15
Default KPIs	Call Flow 🛼 7 0155@192.168.12.163 01	155@192.168.12.164 2018-07-05 12:12:47.064	00:01:00.024 1 0	4.16 4.16 SPEEX/8000 19
Basic KPIs	Call Flow R 0153@192.168.12.163 01	153@192.168.12.164 2018-07-05 12:12:47.044	00:01:00.024 1 0	4.01 4.01 iLBC_15_2/8000 1
💼 MailBox 🔹 🔹	Call Flow 🖶 9 0154@192.168.12.163 01	154@192.168.12.164 2018-07-05 12:12:47.044	00:01:00.024 1 0	3.95 3.95 iLBC_13_33/8000 19
	Call Flow R 10 0152@192.168.12.163 01	152@192.168.12.164 2018-07-05 12:12:47.034	00:01:00.024 1 0	3.98 3.98 EVRCB/8000 15
🧬 Config 💦 👌	Gall Flow 🛼 11 0151@192.168.12.163 01	151@192.168.12.164 2018-07-05 12:12:47.024	00:01:00.024 1 0	3.98 3.98 EVRCB/8000 1
Admin >	Call Flow 🖶 12 0150@192.168.12.163 01	150@192.168.12.164 2018-07-05 12:12:47.014	00:01:00.024 1 0	3.77 3.77 EVRCB/8000 2(
	4			•
Utilization >				

- Multiple PacketScan[™] probes can be used for network monitoring, with call detail reports exported to a central data base
- Results can be accessed remotely using NetSurveyorWeb™, a simple web browser-based application

Thank you

