

This quick install assumes that the full installation of WebViewer™, Database, DataImport and WebView Scheduler have been performed as per the detailed instructions in the [WebViewer Installation Guide](#) and [WebViewer Scheduler Installation Guide](#).

It is also assumed that necessary Windows® updates have been performed, which includes appropriate **Microsoft Visual C++ 2012 Redistributable**, **.Net Framework 3.5.1**, and **.Net Framework 4.5** packages pre-installed on the PC. [This quick install guide is for performing WebViewer™, DataImport and Scheduler post version 5.4 release upgrades only.](#)

The applications **Upgrade Installation** follow the order below:

- WebViewer™ Software Installation
- DataImport Software Installation
- WebViewer Scheduler and SchedulerWebAPI Installation
- Database Maintenance for Oracle DB
- Hardware Dongle License Installation
- Software based license Installation (for evaluation only)

#### Pre-requisites

- PC Requirements – Windows® 7 / 8 / 10 / Windows® 2008 Server (64 bit) / Windows® 2012 Server (64 bit).
- Minimum CPU Requirements – Core i7 (or equivalent), 8 GB Memory, USB 2.0 Ports.
- If the PC is new, ensure you have performed **All Windows® Updates** prior to the WebViewer™ software install. Visit Microsoft Update website for completing Windows® updates.
- PCs which include GL hardware/software require Intel or AMD processors for compliance.



#### Note:

**DataImport** is used to receive all necessary data from various GL applications and input this data into the Oracle database. This needs to be installed on the database server for the WebViewer™ to work properly.

## Step 1: WebViewer™ Software Installation

**Note:** During the WebViewer™ upgrade, it is necessary to backup the existing WebViewer™ installation directory. The Web.Config file from the backup folder is required for proper Database configurations.


- Run the **WebView.exe** executable in **Run as Administrator** mode from the installation USB stick provided by GL - [\VQuad-VQT\VQT040-WebViewer\VQT040-WebViewer-Software\WebViewer-DataImport-vXX](#)
- Follow the on-screen instructions to complete the WebViewer™ software installation.
- The software gets installed in 'C:\Inetpub\wwwroot\WebViewer' directory.

## Step 2: DataImport Software Installation

**Note:** Only during DataImport upgrade to latest version, it is necessary to backup the existing DataImport installation directory. The general.ini, customreports.ini, autoinstall.ini, and setting.ini (if exists) configuration files from the backup folder should be copied to the new installation directory after installation.

**Note:** On 64-bit PC, while upgrading from MS Access to Oracle Database, uninstall DataImport of MS Access and install DataImport for Oracle Database.



- Run the **setup.exe** executable in **Run as Administrator** mode from the installation USB stick provided by GL. The installations are available in the following paths:
  - For the DataImport 64-bit app to run on a 64-bit PC with Oracle  
[\VQuad-VQT\VQT040-WebViewer\VQT040-WebViewer-Software\WebViewer-DataImport-verXX\DataImport PC 64 bit\Oracle\setup.exe](#)
  - For the DataImport 32-bit app to run on a 64-bit PC with MS Access  
[\VQuad-VQT\VQT040-WebViewer\VQT040-WebViewer-Software\WebViewer-DataImport-verXX\DataImport PC 64 bit\MSAccess\setup.exe](#)
  - For the DataImport 32-bit app to run on a 32-bit PC with Oracle or MS Access  
[\VQuad-VQT\VQT040-WebViewer\VQT040-WebViewer-Software\WebViewer-DataImport-verXX\DataImport PC 32 bit\setup.exe](#)
- Follow the on-screen instructions to complete the DataImport software installation.
- The software gets installed in 'C:\Program Files\GL Communications Inc\DataImport' (or C:\Program Files (x86)\GL Communications Inc\DataImport) directory and creates a shortcut icon  on the desktop.



**Note:** For the DataImport installation on a 64-bit PC with Oracle, the software gets installed in 'C:\Program Files\GL Communications Inc\DataImport'.

For the DataImport installation on a 64-bit PC with MS Access, the software gets installed in 'C:\Program Files (x86)\GL Communications Inc\DataImport'.

### Step 3: WebViewer Scheduler Installation

**Note:** WebViewer Scheduler is installed after successful installation of WebViewer and DataImport applications on the same PC.

For fresh installation of WebViewer Scheduler, refer to [WebViewer Scheduler Installation Guide](#)

- Run the **WebviewerScheduler.exe** from the installation USB stick provided by GL ([\VQT040-WebViewer-Software\WebViewer-DataImport-vXX\Scheduler vXX Release\WebviewerScheduler.exe](#))
- Follow the on-screen instructions to proceed with the installation.
- The software gets installed in 'C:\inetpub\wwwroot\WebviewerScheduler' directory
- Similarly, run the **SchedulerWebAPI.exe** from the installation USB stick provided by GL ([\VQT040-WebViewer-Software\WebViewer-DataImport-vXX\Scheduler vXX Release\SchedulerWebAPI.exe](#))
- Follow the on-screen instructions to proceed with the installation.
- The software gets installed in 'C:\inetpub\wwwroot\SchedulerWebAPI' directory

### Step 4: Setting up Authentication for MS Access Users

- In the installation directory **C:\Program files(x86)\GL Communications Inc\**.
- Right-click on **DataImport** folder → choose **Properties**, click open **Security** tab.
- Select the **Users** under **Groups or User Names** and allow **Full Control permission** for all the users.
- Click **Apply** and **Ok** to exit from the window.



**Note:** The DataImport Security Permissions must be properly configured so that both the WebViewer™ and DataImport may access the VQT.MDB database.



## Step 5: Database Maintenance for Oracle DB

This step can be ignored if WebViewer™ is used with MS ACCESS database

- It is assumed that the Oracle Database installation is already performed with the full installation.
- Run the latest **OracleStandardDBMaintain.exe** from the DataImport installation folder C:\Program Files\GL Communications Inc\DataImport' (or C:\Program Files(x86)\GL Communications Inc\DataImport) to maintain or upgrade the Database.

## Step 6: Hardware Dongle License Installation

WebViewer™ is licensed through Hardware Dongle and is necessary for WebViewer™ and DataImport to work properly

- Run **GLDongleLicenseInstaller.exe** in 'Run as Administrator' mode from installation USB stick provided by GL (\GL-Dongle-License-Installer).
- Plug the dongle to the USB 2.0 port of your computer. Windows® should install all required drivers automatically. A red light should appear on the dongle indicating that it is functioning correctly from a physical point of view.
- You can verify if the required licenses are installed. Navigate to **C:\Program Files\GL Communications Inc\GLDONGLE** (or **C:\Program Files(x86)\GL Communications Inc\GLDONGLE** for 32-bit version) directory, execute **appl\_list.exe** and confirm that the VQT040 license is listed.
- For any troubleshooting during hardware dongle license installation, refer to [Installation Instructions for Dongle Programs](#) document.

**Note:** Refer to [VQT WebViewer™ Installation Guide](#) for complete instructions on installation.

## Step 7: Software based licensing (for evaluation only)

In case of software-based licensing, the software executables, license installer, and documents can be downloaded from the software licensing web portal (refer to email notification from GL Communications).

- Follow the instructions in the <https://www.gl.com/ses/download/GL-Software-License-Evaluation-Instructions.pdf> to install software license.
- To verify that the purchased licenses are installed correctly, open any web browser from the system on which the software license is installed and type the URL "<http://localhost:1947/int/products.html>". Click on **Features** and confirm that the following Product licenses are listed:
  - **VQT040** – Webviewer™ license

## Step 7: Verification Procedure

It is recommended to REBOOT the system after performing all the installations detailed in the sections above.

### WebViewer Installation

- Open Internet Explorer and browse this URL <http://localhost/webview> to open the screen as shown below.
- Enter the default username → 'admin', and password → '123'. These are default values set in the WebViewer™. After successful login, you should see the WebViewer™ main screen appear without any errors.

### Scheduler Installation

- In the **Windows Task Manager** → **Processes**, observe the running **SchedulerWebAPI** and **WebviewerScheduler** processes, which indicates successful installation of the Scheduler application.