



Instructions to Download Updated Software

For Windows® 8 and above (32 bit and 64 bit)

March 2020

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Section 1.0 Instructions to Download Updated Software from Web

1.1 Download Software

- Use <http://www.gl.com/login.php> link to acquire the latest software from the download page.
- New users must register on the web by providing official email address while registering to download the software. Click on [Register Now](#), fill the registration form and submit. Once successfully registered, Password will be sent to the registered email address.
- Once the password is received, users must login as existing user and enter the registered email as user name and password as received in the registered email. Now, you will be able to download the latest software and documents as required from the portal.

The screenshot displays the login page for GL Communications Inc. The page header includes the company name, contact information, and navigation links. The main content area features a login form with the following elements:

- Login Form:**
 - Fields for Email ID (with placeholder 'Enter email'), Password (with placeholder 'Enter password'), and a Captcha (with placeholder 'Verify').
 - A green 'Login' button.
 - A link for 'Forgot password?'.
 - A link for 'Don't have an Account? Register Now!'.
- Download Instructions:**
 - Read the [Software Download Instructions](#) before proceeding to download the software.
 - Downloading new software is not mandatory. Only if you want the added features, you may download the new version. To know what features have been added, please study the release notes in detail.
 - You must have the hardware serial number/dongle serial number along and registered company name information handy for downloading the latest software. Note that Software downloads are available exclusively for existing GLs customers having GL cards/dongles and possessing a valid warranty license.
 - If the purchased product hardware/software warranty has expired, then you need to contact our sales team to renew the warranty and to continue to receive regular software updates from GL Communications Inc.
- Note:** Software downloads are available exclusively for GLs customers having GL cards/dongles and possessing an unexpired warranty license. However product documentation can be downloaded for free!

Figure 1: Login Screen

- After successful login, click '**Download GL Documentation**' link.

Please download and review the respective [Product Release Notes](#) and [Product Installation Guides](#) prior to downloading the software.

Note: Upgrade to the new software version only if the updates in the release notes are appropriate, then download or install the latest software version.



Figure 2: Download Software & Documentations

- Now click 'Download GL Software' link.



Note:

You must have the hardware serial number/dongle serial number along and registered company name information handy for downloading the latest software. Note that Software downloads are available exclusively for existing GL's customers having GL cards/dongles and possessing a valid warranty license.

If the purchased product license warranty has expired, then you need to contact our sales team to renew the warranty to continue to receive regular software updates from GL Communications Inc.

- Click on the required product software category.
- Then select the software from the list and click on download icon  to download.

The screenshot shows a table of software products available for download. The table has five columns: Item No, Product Description, Operating System, Version, and Download. Each row represents a different software item with its specific details and a download icon.

Item No	Product Description	Operating System	Version	Download
VQT002 VQT006 VQT007	VQT Software with File Monitor Utility VQT w/ POLQA Server License VQT w/ POLQA v3 Server License	Windows 7 and above (32/64 bit)	7.6	
	VQT Client SDK		1.1.0.0	
VQT010	VQuad™ Software	Windows 7 and above (32/64 bit)	10.2	
	File Monitor Software		7.0	
	VQuad™ Script Editor Software		10.2	
	WinPcap - Required; VQuad™ with SIP option		4.1.3	
VQT011	VQuad™ Client SDK	Windows 7 and above (32/64 bit)	6.12	
	Dual UTA Client SDK		6.8	
VQT030	VQuad™ Command Center Software	Windows 7 and above (32/64 bit)	2.5.15	

Figure 3: Software List

- Enter the **serial number** of the purchased GL Hardware or the Dongle, and the **registered company name** provided during the purchase. This information is required to validate the license warranty. If the product purchased in under warranty, then the page will automatically proceed to download the software.

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Logout | Change Password

Welcome: user@gl.com

Card / Dongle License Validation

Enter Card/Dongle Serial Number

Enter the Dongle serial number (alphanumeric) that has been engraved on the Dongle supplied to you. Alternately you can also contact your administrator to find the Dongle serial number.

STEP-1

Card/Dongle Serial Number: *

Company Name: *

Verify: * 38412

ENTER

Figure 4: Hardware/Dongle Serial Number and Company Name Validation

1.2 Install Downloaded (Upgrade) Software on PC

- If required, the user may take backup of the already installed software folder and follow with the uninstallation for latest software installation.
- Uninstall the previous version of the software as explained in the Product Installation Guide (section Software Uninstallation). To uninstall the previous version, do the following:
 - Click **Start → Control Panel → Add or Remove Programs**
 - Select the previous version and click Remove.
- **Note:** Make sure that the previously installed folder is completely removed from the C:\Program Files\GL Communications Inc.\<GL Product> path.
- Run the executable downloaded from GL website, and follow the instructions as provided in respective **Product Installation Guide** to install the new software.
- Restart the computer after completing the installation process.
- After rebooting the PC to desktop, invoke the software and check the Software Version by choosing **Help → About**.