# Automated Voice Quality Testing - AutoVQT™

(POLQA v2.4)

**GL** Communications Inc.

818 West Diamond Avenue - Third Floor, Gaithersburg, MD 20878 Phone: (301) 670-4784 Fax: (301) 670-9187 Email: <u>info@gl.com</u> Website: <u>https://www.gl.com</u>

### **GL Automated VQT POLQA Testing Solution**





# **Fundamentals of Perceptual Modeling**

#### **Opinion Scale for Speech Quality Tests**

Grade	Impairment	Quality of Speech
5	Excellent	Imperceptible
4	Good	Perceptible but not annoying
3	Fair	Slightly annoying
2	Poor	Annoying
1	Bad	Very annoying
2 1	Poor Bad	Annoying Very annoying



- The common idea behind perceptual quality measures is to mimic the situation of a subjective test, where human beings would have to score the quality of sound samples in a listening laboratory environment
- Requires large number of subjects, very costly and time consuming; analysis based on human perception not accurate or repeatable



# **POLQA - Perceptual Objective Listening Quality Assessment**

#### (POLQA v2.4)

#### Voice Quality Algorithm based on ITU-P.863

POLQA (introduced in 2011) produces very similar scores as PESQ for Narrowband (NB) codecs (uses similar mathematical techniques). However, POLQA was mainly introduced for Super Wideband (SWB) and Wideband (WB) support.

#### **Operations Performed by POLQA**

- Temporal alignment
- Sample rate estimation
- Resample
- Level alignment
- Frequency response and time alignment

#### **Results Provided by POLQA**

- MOS-LQO
- G.107 R-Factor / E-Model
- Attenuation
- Level and Background Noise Measurements
- Signal to Noise Ratio (SNR)
- Active Speech Ratio (ASR)



# **POLQA Algorithm**

- POLQA is an objective model of subjective Listening Only Tests
- VQT POLQA supports analysis of 16-bit uncompressed PCM and WAV files, including NB (8000 sampling), WB (16000 sampling), SWB (48000 sampling)
- Revised Psycho-Acoustic and Cognitive Model
- Supports:
  - EVRC type codecs
  - Noise Reduction
  - Time-warping
  - VoIP
  - Non-optimal presentation levels
  - Filtering and spectral shaping
  - Recordings made at an ear simulator



# **POLQA WB and SWB**



- Support for WB (7kHz) and SWB (14kHz) codecs/networks
- Support for networks delivering HD-quality voice services including VoIP and Mobile
- Supports networks with variable delay and time scaling



## **Working Principle**





# **GL AutoVQT<sup>™</sup> Highlights**

- Thousands of voice files analyzed in mere minutes
- Supports Command Line Interface (CLI) for Windows® and Linux
- Any application that can send POLQA Reference audio and record it to PCM or WAV is acceptable
- Supports ITU Standards (POLQA v2.4)
- Detailed Results / Statistics
- POLQA MOS
  - E-Model R-Factor
  - Signal Level
  - Noise Level
  - Delay
  - > Jitter
  - Clipping
- Criteria Rating System

autoVQTServer 🛃	– 🗆 X
Help	
Auto TestMode:	Disabled
Status:	Running
ResultsCount:	1067
ClientsConnected:	2
Events Captured At:	C:\Program Files\GL Communications Inc\A
-	

#### Central DB Connected

General Configuration in Server	POLQA Rating criteria in Server	Server INI Config File
CentralDB IP:	192.168.1.125	
CentralDB Port:	9988	
Default Configuration:	3	
Degraded Path:	C:\VQT_Degraded\8	
AutoTestMode:	Disabled	
File Analysis Pause Duration(Se	ecs): 0	
		Measurement Count: 22864



# **Application Analysis Time**

The following table summarizes the average time taken to analyze PCM files when they are provided at the same time using Windows® 11 Pro 64-bit operating system, equipped with a 12th generation Intel® Core™ i9-12900K processor at 3.20 GHz and on 32 GB of RAM

РСМ Туре	Approximate Time Required to Process 1000 PCM Files Simultaneously (Min : Sec)	Approximate Time Required to Process 1 PCM File (Sec)					
Narrowband (NB)	02:01	0.12					
Wideband (WB)	02:13	0.13					
Super wideband (SWB)	02:26	0.14					

On average, when the application is required to analyze multiple PCM files with different sampling rates (300 NB, 300 WB, and 400 SWB files), the total time taken to analyze all the 1000 PCM files at the same time is approximately 02 minutes and 31 seconds



# **General Configuration**

Folder Path:       C:\VQT_Degraded\0       Browness         est Mode       Image: State St	owse
est Mode  Enable AutoTest  efault Auto Configuration for Analysis  Configuration Number:	
Configuration Number:	
Configuration for Analysis	
Configuration Number: 1	
erver Configurations	
DataImport (Central Database) AutoVQT Server IP/Port	
IP: 127.0.0.1 IP: 127.0.0.1	
PORT: 9988 PORT: 3333	
POLQA Rating Criteria	
Algorithm Excellent Good Fair Poor	



### **View Auto Measurement Profile**

• <b>(</b> )	AutoVQTClient			_		×				
File	Client-Configuration	Help								
	General Config		ia in Server	Server INI Config File	•					
	View Auto Measureme	nt Profile(INI Config Fil	e)			1				
	Reload Auto Measuren	nent Profile(INI Config	File)							
	Synchronize Test Con	figurations with Server								
	Default Configuration:	1			<u> </u>					
	Degraded Path:	C:\VQT 🕩 Auto	VQT Measurement Profile	Settings				$\times$		
	AutoTestMode:	Disable Auto	Measurement Profile	(INI Config File)						
		INI	INI Config File Path: 25\GL Communications Inc\AutoVQTClient\AutoVQTProfile.ini							
۹ د	Server Connected	Cen [V 1 2 3 4 4 V Not Clie	QT Auto Measurement Pr /QTAutoMeasurement] =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu =C:\VQT_Reference\VQu	ofile Jad_Auto\POLQANB\f Jad_Auto\POLQANB\r Jad_Auto\POLQASWE Jad_Auto\POLQASWE Jad_Auto\POLQASWE Jad_Auto\POLOASWE Jade to the INI fil Reload Auto Measu	em1POLQA male1POLQ %fem1POLO %fem1POLO %fem1POL e will take rement Pr	A.pcm Ra )A.pcm R QASWB.p LQASWB. OASWB.n oASWB.n e effect rofile(IN	w PCM,16,8000,LSMS(Intel aw PCM,16,8000,LSMS(Inte cm Raw PCM,16,16000,LSI pcm Raw PCM,16,16000,LSI cm Raw PCM.16,48000,LSI only after reload the Aut I Config File).	▲ ■ ▼ to		



### **Results Summary**

AutoVQTServerEventLog.txt - Notepad

- 🗆 X

<u>File Edit Format View Help</u>

VQT Timestamp;DegFile;POLQA Score;EModel;Rating;Speech level gain;Noise level gain;Avg Jitter;Min Jitter;Max Jitter;ActiveSpeechRatioRef;ActiveS 🔺 2023/11/03 09:54:34 AM;male1PolqaWB\_20230207105229\_N12°55'35''\_E077°36'04''\_000000\_I\_FX0POLQATest\_FX02\_20230207104832\_4.pcm;4.22;-1.0;Excellent; 2023/11/03 09:54:35 AM;male1PolqaWB 20230207105655 N12º55'35'' E077º36'05'' 000000 0 FX0POLQATest FX01 20230207105317 4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:35 AM;male1PolqaWB 20230207105713 N12º55'35'' E077º36'05'' 000000 I FX0POLQATest FX02 20230207105317 4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:35 AM;male1PolgaWB 20230207110140 N12°55'35'' E077°36'04'' 000000 0 FX0POLQATest FX01 20230207105801 4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:35 AM;male1PolgaWB 20230207105211 N12°55'35'' E077°36'04'' 000000 0 FX0POLQATest FX01 20230207104832 4.pcm;4.22;-1.0;Excellent; 2023/11/03 09:54:39 AM;male1PolgaWB 20230207110158 N12º55'35'' E077º36'04'' 000000 I FX0POLQATest FX02 20230207105801 4.pcm;4.21;-1.0;Excellent; 2023/11/03 09:54:39 AM;male1PolqaWB 20230207132313 N12º55'35'' E077º36'04'' 000000 0 FX0POLQATest FX01 20230207131934 4.pcm;4.23;-1.0;Excellent; 2023/11/03 09:54:39 AM;male1PolqaWB 20230207132331 N12º55'35'' E077º36'04'' 000000 I FXOPOLQATest FX02 20230207131934 4.pcm;4.24;-1.0;Excellent; 2023/11/03 09:54:39 AM;male1PolqaWB 20230207132757 N12º55'35'' E077º36'04'' 000000 0 FX0POLQATest FX01 20230207132419 4.pcm;4.11;-1.0;Excellent; 2023/11/03 09:54:41 AM;male1PolgaWB 20230207132816 N12°55'35'' E077°36'04'' 000000 I FX0POL0ATest FX02 20230207132419 4.pcm;4.24;-1.0;Excellent; 2023/11/03 09:54:42 AM;male1PolgaWB 20230207133243 N12º55'35'' E077º36'04'' 000000 0 FX0POLQATest FX01 20230207132904 4.pcm;4.21;-1.0;Excellent; 2023/11/03 09:54:43 AM;male1PolgaWB 20230207133301 N12º55'35'' E077º36'04'' 000000 I FX0POLQATest FX02 20230207132904 4.pcm;4.23;-1.0;Excellent; 2023/11/03 09:54:43 AM;male1PolqaWB 20230207133729 N12º55'35'' E077º36'04'' 000000 0 FX0POLQATest FX01 20230207133350 4.pcm;4.22;-1.0;Excellent; 2023/11/03 09:54:43 AM;male1PolqaWB 20230207133747 N12º55'35'' E077º36'04'' 000000 I FXOPOLQATest FX02 20230207133350 4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:44 AM;male1PolqaWB\_20230207134215\_N12°55'35''\_E077°36'04''\_000000\_0\_FX0POLQATest\_FX01\_20230207133836\_4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:45 AM;male1PolqaWB\_20230207134233\_N12°55'35''\_E077°36'04''\_000000\_I\_FXOPOLQATest\_FX02\_20230207133836\_4.pcm;4.22;-1.0;Excellent; 2023/11/03 09:54:46 AM;male1PolqaWB 20230207134700 N12°55'35'' E077°36'04'' 000000 0 FX0POL0ATest FX01 20230207134321 4.pcm;4.21;-1.0;Excellent; 2023/11/03 09:54:46 AM;male1PolqaWB 20230207134718 N12º55'35'' E077º36'04'' 000000 I FX0POLQATest FX02 20230207134321 4.pcm;4.21;-1.0;Excellent; 2023/11/03 09:54:47 AM;male1PolgaWB 20230207135145 N12°55'34'' E077°36'04'' 000000 0 FX0POLQATest FX01 20230207134806 4.pcm;4.2;-1.0;Excellent;-2023/11/03 09:54:47 AM;male1PolgaWB 20230207135203 N12º55'34'' E077º36'04'' 000000 I FXOPOLQATest FX02 20230207134806 4.pcm;4.23;-1.0;Excellent; < > Ln 6, Col 398 100% Unix (LF) UTF-8



# AutoVQT<sup>™</sup> CLI

C:\Users\GLIN68\Desktop>AutoVQTCli.exe 192.168.1.199 1122	
AUTOVQTCli Client V1.0.1 Connection has been established with AutoVQTServer IP:192.168.1.199 PORT:1122	CL I for Windows®
Enter the command or (h/Help) Command:	
" Commands: StartTest - To start the AUTO POLQA calculation StopTest - To stop the POLQA calculation EnableAuto - To enable auto test mode DisableAuto - To disable auto test mode ConnectionStatus - DataImport Server connectivity status GetEventLog - To download eventLogs from Server Usage: GetEventLog FileName.txt(with full path) Exit - Exit from CLI	
RunPOLQA - To start POLQA calculation(analysis) Usage: RunPOLQA degradedFileName(with full path) r enableToneDetect(0/1) Encoding(Mu-Law(0),A- ByteOrder(LSMS(0)) ChannelNum(1) SampleRate EnableLevelAlignment(0/1) Reference16K(0) F RunPOLQAWithINI - To start POLQA calculation(analysis) with INI File Usage: RunPOLQAWithINI configurationNumber(0-99) c, Notes: Ensure that the configuration in the INI fil configuration number before running RunPOL(	eferenceFileName mode(POLQA_SWB(0/1)) guin33_desktop:~/Common 0/16 AutoVQTCli Client V1.0.1 Connection has been established with AutoVQTServer IP:192.168.1.199 PORT:1122 Enter the Command or Help(h) Command: h Command Sent
	Commands: StartTest - To start the AUTO POLQA calculation
Important Note: ***All commands are case-insensitive***.	StopTest       - To stop the POLQA calculation         EnableAuto       - To disable auto test mode         DisableAuto       - To disable auto test mode         ConnectionStatus       - DataImport Server connectivity status         GetEventLog       - To download eventlogs from Server         Usage: GetEventLog FileName.txt(with full path)         Exit       - Exit from CLI         RunPOLQA       - To start POLQA calculation(analysis)         Usage: RunPOLQA degradedFileName(with full path) referenceFileName mode(POLQA_SWB(0/1))         enableToneDetect(0/1)       Encoding(Mu-Law(0), A-Law(1), Raw PCM(2)) BitsPerSample(16)         Byteorder(LSMS(0))       ChannelNum(1) SampleRate(8000/16000/48000) Version(2)         EnableLevelAlignment(0/1) Reference16K(0) HAMode(0/1) bEnableWavHdr(0).         RunPOLQAWithINI       - To start POLQA calculation(analysis) with INI File         Usage: RunPOLQAWithINI configurationNumber(0-99) degradedFileName(with fullPath)         Notes: Ensure that the configuration in the INI file corresponds to the provided configuration number before running RunPOLQAWithINI command.
	Important Note: ***All commands are case-insensitive***.



### **POLQA Test Results in WebViewer™**

G GL Webviewer Version 6.0																						
	Results 👻			Cal	l Events			Stats/Stat	us 🔻			Reports	•		L	oad Filter	s:Sele	ct Filter				~ ] [
VQT-POLQA Results between 04/11/2023 07:50:59 and 04/11/2023 08:50:59 (Last Hour) Date & Time Standard 10 Minutes 1 Hour 12 Hours 24 Hours Today Yesterday 7 Days 1 Month 6 Months Timestamp Type VQuad Timestamp Event ID Filter Contains Apply Actions Records Per Page: 200																						
VQuad Timestamp	Call Timestamp	VQuad Call ID	VQuad Device ID	VQuad GPS	Latitude	Longitude	Degraded Filename	Rating	POLQA v3 MOS	POLQA MOS	EModel (R-factor)	Speech Level Gain (dB)	Noise Level Gain (dB)	Active Speech Level - Ref (dBm)	Active Speech Level - Deg (dBm)	Mean Noise Level - Ref (dBm)	Mean Noise Level - Deg (dBm)	SNR - Ref (dB)	SNR - Deg (dB)	Active Speech Ratio - Ref (%)	Active Speech Ratio - Deg (%)	POLQA OWD (ms)
04/11/2023 08:50:54	04/11/2023 08:47:46	GLRobF	aRobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.12	82.58	-14.85	-13.57	-24.28	-39.13	-62.79	-76.36	38.51	37.23	57	51	706
04/11/2023 08:50:40	04/11/2023 08:47:46	GLRobF	RobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.21	85.49	-12.6	-12.54	-24.28	-36.88	-62.79	-75.33	38.51	38.45	57	50	633.12
04/11/2023 08:50:23	04/11/2023 08:47:46	GLRobF	RobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.08	81.52	-14.86	-14.14	-24.28	-39.14	-62.79	-76.94	38.51	37.8	57	51	730.25
04/11/2023 08:50:10	04/11/2023 08:47:46	GLRobF	RobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.17	84.26	-12.6	-12.43	-24.28	-36.88	-62.79	-75.22	38.51	38.34	57	50	638.62
04/11/2023	04/11/2023 08:42:05	GLRob	RobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.29	88.04	-14.85	-13.61	-24.28	-39.13	-62.79	-76.41	38.51	37.28	57	50	768.38
04/11/2023	04/11/2023 08:42:05	GLRobF	aRobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.24	86.4	-12.61	-12.36	-24.28	-36.89	-62.79	-75.15	38.51	38.26	57	50	699.38
04/11/2023	04/11/2023 08:42:05	GLRob	RobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.26	86.99	-14.84	-13.38	-24.28	-39.12	-62.79	-76.17	38.51	37.05	57	50	770.5
04/11/2023	04/11/2023	GLRob	aRobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.14	83.23	-12.61	-12.65	-24.28	-36.89	-62.79	-75.44	38.51	38.55	57	50	698.5
04/11/2023	04/11/2023	GLRob	aRobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.3	88.66	-14.86	-13.56	-24.28	-39.14	-62.79	-76.35	38.51	37.21	57	50	717.25
04/11/2023	04/11/2023 08:37:57	GLRob	RobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.29	88.18	-12.6	-12.53	-24.28	-36.88	-62.79	-75.32	38.51	38.44	57	50	654
04/11/2023	04/11/2023	GLRobF	RobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.11	82.24	-14.84	-13.75	-24.28	-39.12	-62.79	-76.53	38.51	37.41	57	50	708.88
04/11/2023	04/11/2023	GLRob	RobFXO1	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.23	85.88	-12.6	-12.26	-24.28	-36.88	-62.79	-75.05	38.51	38.17	57	50	642.75
04/11/2023 08:35:24	04/11/2023 08:32:17	GLRobF	aRobFXO2	N39°08 W077°1	39.14	-77.22	fem1POLQA	Excellent		4.27	87.57	-14.85	-13.89	-24.28	-39.13	-62.79	-76.67	38.51	37.54	57	50	688.25



# **Google Map Plotting**





# Thank you

