

*It is assumed that the PacketScan™ Analyzer Software and License installations are already performed referring to the Software Quick Installation Guide ([Packetscan-Quick-Install-Guide.pdf](#)).*

*Note: Proceed to the verification steps below after successfully installing the software and verifying the required licenses (PKV100, PKV104) as explained in the Software Quick Installation Guide ([Packetscan-Quick-Install-Guide.pdf](#)).*

## Verification

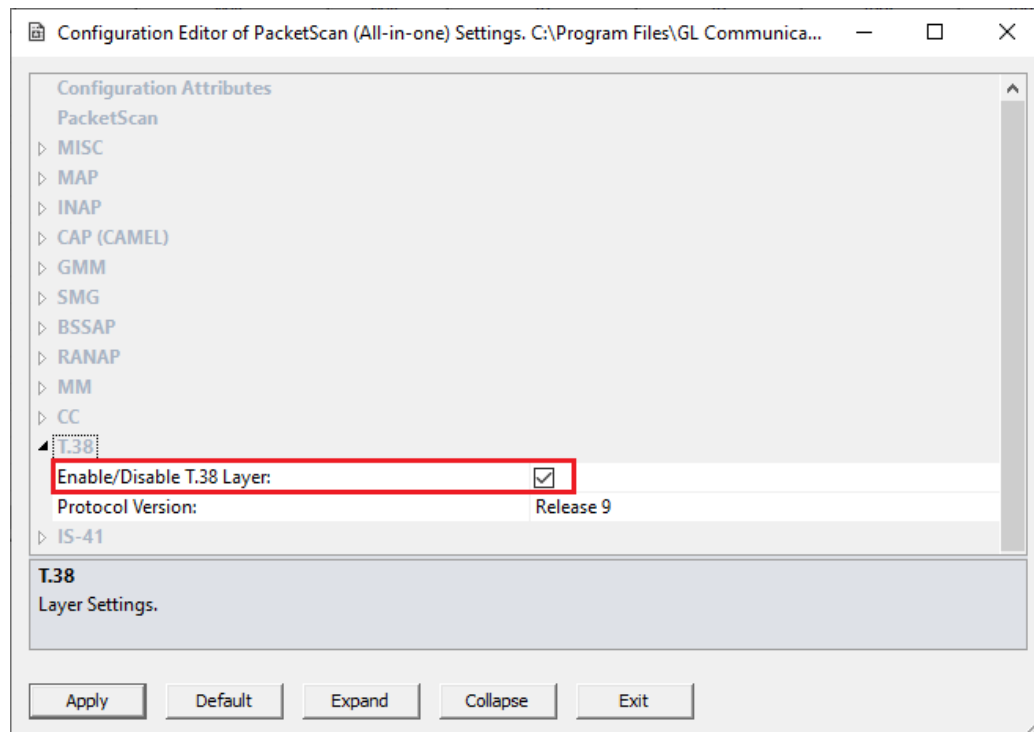
Follow the steps below for functional verification of PacketScan™ **Real-time** analysis feature.



- Double click on the **PacketScan™** shortcut icon created on the desktop to launch the application

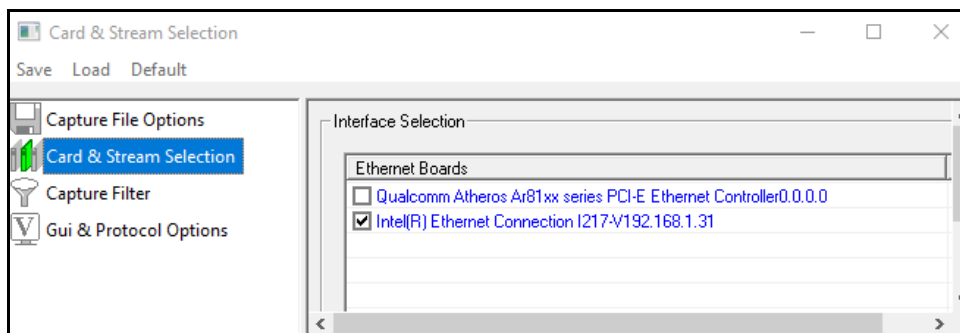
Follow the steps below for functional verification of PacketScan™ **Real-time** analysis feature.

- From the **PacketScan™** main menu, select **Configure → Settings**. This will invoke **Configure Editor** of PacketScan Settings window.
- Expand **T.38** option, check **Enable/Disable T.38 Layer** option. Click on **Apply** and **Exit**. Refer to the below screenshot.

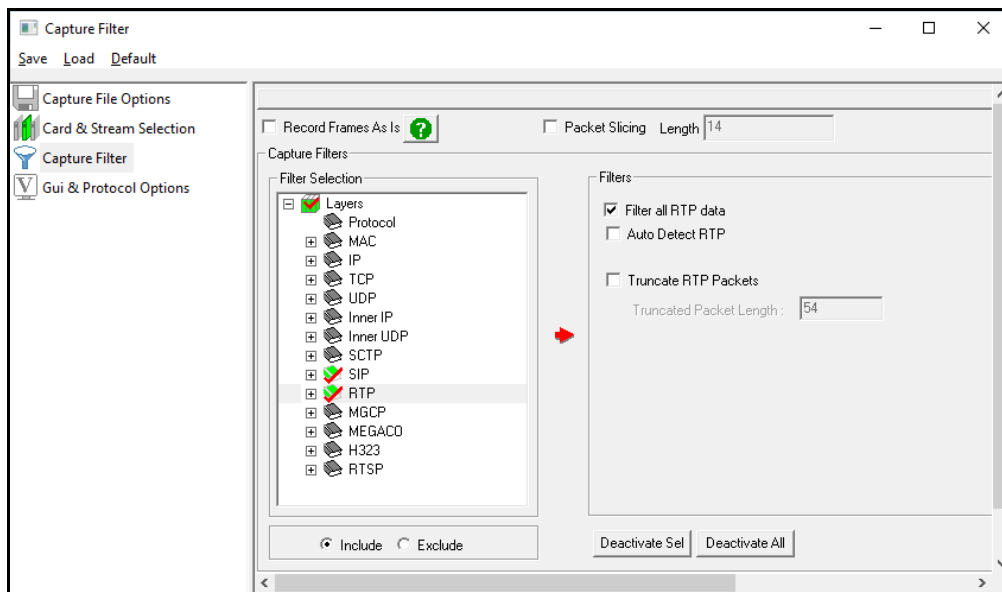




- A warning message will appear to restart the PacketScan™ Analyzer. Click on **OK**.
- Close the **PacketScan™** application and invoke again to apply the changes as per configuration settings.

- Select **Capture → Stream/Interface Selection** and select the Ethernet card on which packet needs to be captured.

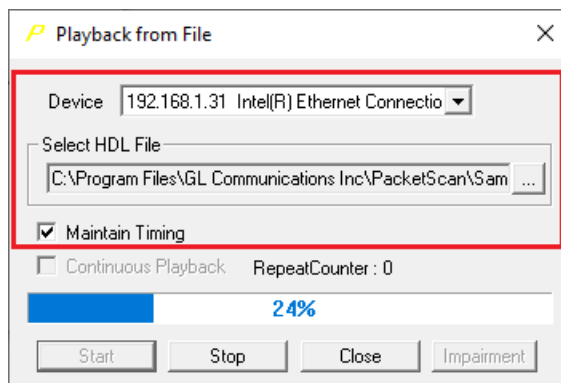



- On the left pane, select **Capture → Capture File Options** and enable **Circular Capture Buffer**
- Now, on the left pane, select **Capture → Capture Filter** option, click **SIP** in the Filter Selection and check **Filter all SIP data**. Do not activate any other filters in the **Capture Filter**. Similarly, click **RTP** in the Filter Selection and check **Filter all RTP data** and **Auto Detect RTP** options. Close the window.



- From the **PacketScan™** main menu, select **File → Start Real-time** or Click **Start Real-time**  icon from the toolbar.
- If the **Temp.hdl** file already exists in the PacketScan installation directory, a warning message will appear to replace Temp.hdl file, click **Yes** to overwrite the file.
- Generate traffic by playing HDL file using PacketScanUtilities application. From the PacketScan installation directory (C:\Program Files\GL Communications Inc\PacketScan) double-click on  **PacketScanUtilities** application. This will invoke **PacketScan Utility** application.
- Select **Utilities → HDL Playback** from the menu.
- In the **Device** option select NIC card on which PacketScan™ Real-time capture is configured. **Note:** Ensure that selected NIC card is enabled in PacketScan™ under **Capture → Stream/Interface Selection**.

- In the **Select HDL File** option click on browse button to browse and select **C:\Program Files\GL Communications Inc\PacketScan\SampleTraces\SIP\FAX.hdl** file from the PacketScan installation directory.
- Enable **Maintain Timing** option and click **Start**.



- From the **PacketScan™** main toolbar, click on the PDA icon  to invoke PDA (Packet Data Analyzer) and view detail analysis of each fax session, **call graphs**, **T38 analysis graph**, and **quality scores** for the captured fax calls.

PDA Packet Data Analyzer - Summary View

File View Call Summary Protocol Configurations GUI Configurations Help

SIP Show All Calls

Call #	Caller	Callee	CallID	StartTime	EndTime	Duration	CallSuccess	FailureCause	PostDialID
1	4000@192.168.1.60	1000@192.168.1.60	1620788079-506...	2022-04-22 10:13:39.860	2022-04-22 10:16:22.831	00:02:41.254	1	0	17

Time	Frame#	192.168.1.244	192.168.1.60
00.17.428	1404	5004	no-signal
00.17.459	1405	5004	no-signal
00.17.459	1406	5004	no-signal
00.17.460	1407	5004	no-signal
00.17.480	1408	5004	no-signal
00.17.481	1409	5004	no-signal
00.17.482	1410	5004	cng
00.17.484	1411	5004	cng
00.20.707	1412	5004	cng
00.24.308	1413	5004	no-signal
00.27.529	1414	5004	ced
00.27.530	1415	5004	v21-preamble
00.30.724	1416	5004	Msg.: NSF
00.31.767	1417	5004	Msg.: CSI NUM:918040488401
00.32.757	1435	5004	Msg.: DIS:DSR:ITU-T V.27 ter and V.29
00.33.186	1446	5004	no-signal
00.33.301	1447	5004	v21-preamble
00.34.750	1448	5004	Msg.: TSI NUM:40488401
00.36.435	1466	5004	Msg.:DCS:DSR:9600bps, ITU-T V.29

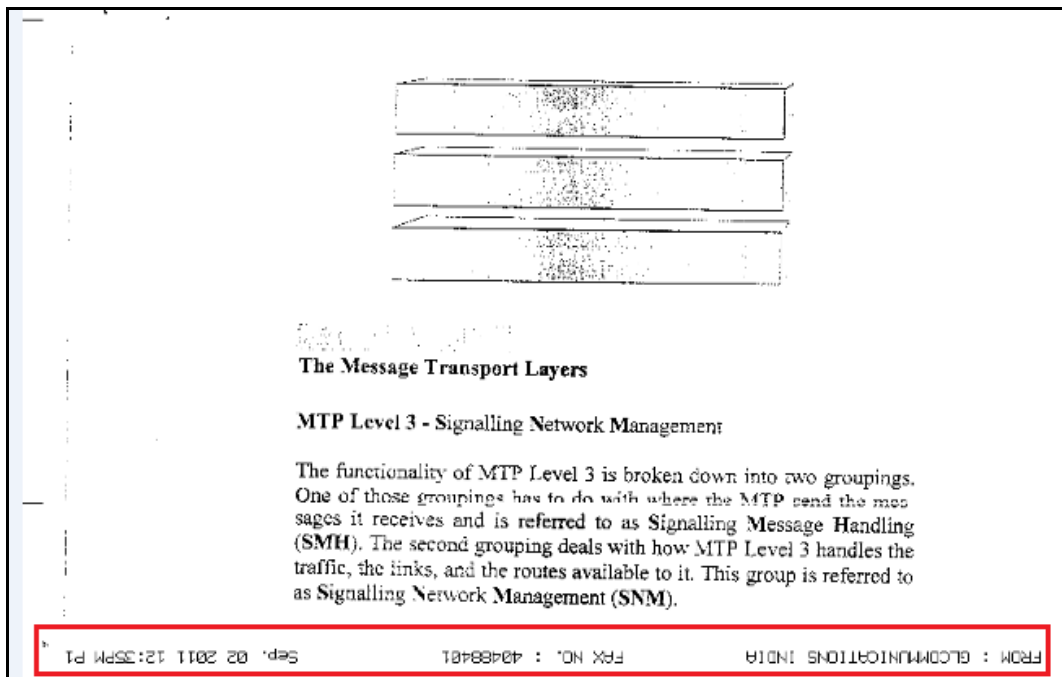
T.38 Layer

```

===== T.38 Layer =====
UDPTLPacket = SEQUENCE
seq-number = INTEGER
Contents = 0
primary-ifp-packet = Open Type
Length = 1
IFPPacket = SEQUENCE
Preamble = 0
type-of-msg = CHOICE
Choice Index = 0
t38-indicator = ENUMERATOR
Extensibility Marker = 0
Contents = 0 no-signal
error-recovery = CHOICE
Choice Index = 0
secondary-ifp-packets = SEQUENCE 0
Iteration Count = 0
===== MAC Layer =====
Padding octets = x400040118
  
```

Average Jitter Distribution E-Model T.38 Analysis Call Graph Call Summary

- In PDA, select **Call Summary** → **Extract Fax Image**, in the **Extract Fax Image from Call** window, select **CallNum\_1** from the left pane and click on **Right arrow** to move the call into right pane.
- Now, in the Path option click on browse button and select the required path.
- Click on **Extract image**. Navigate to the destination folder and verify the extracted image (Tiff file) as shown below.



**Note:** If you are unable to view the real-time decodes, verify if the Windows® Firewall is enabled. You should **Turn off Windows Firewall** on Windows® and on any 3<sup>rd</sup> party Anti-Virus software that may be installed on the PC to make sure that Firewall is not blocking any packets or frames.